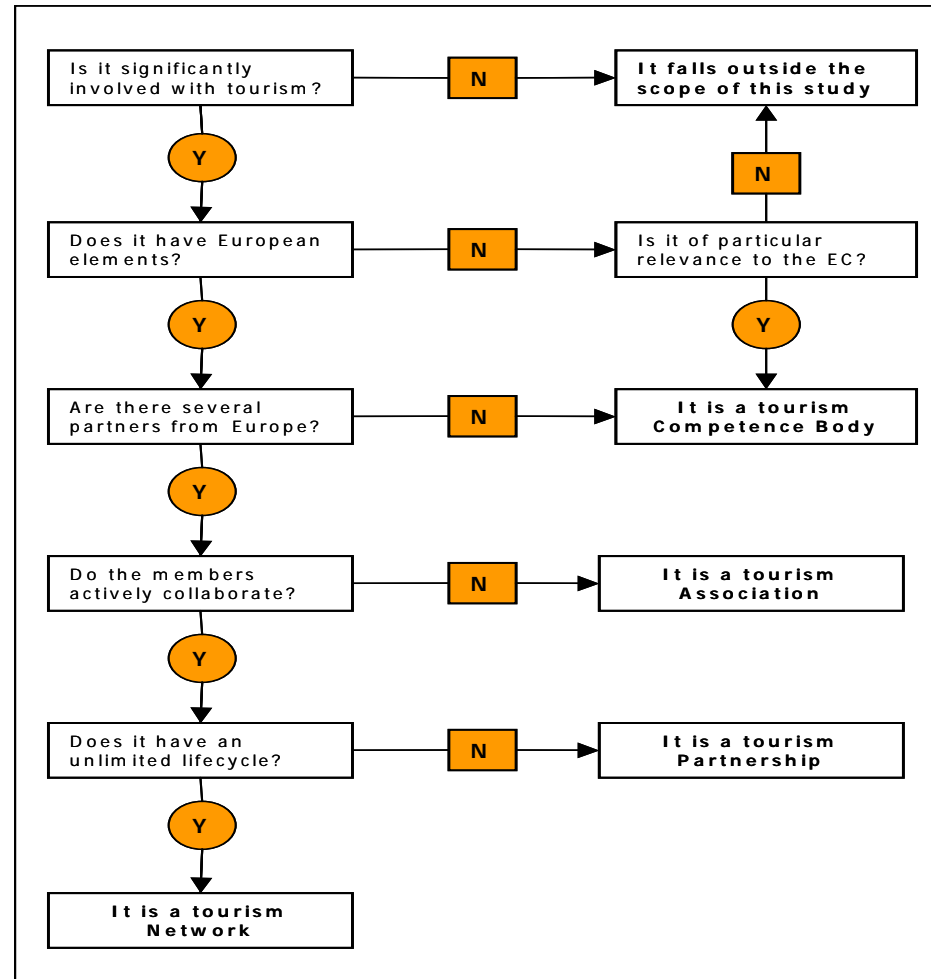


Feasibility and preparatory study concerning networking and partnership of tourism stakeholders and destinations, and of bodies developing and providing knowledge and competence regarding tourism

DEFINITIONS:



Please note: the following list was elaborated in the course of the study and is not a complete list of all networks, partnerships and competence bodies that may exist in the European Union and its neighbouring countries.

GLOBAL NETWORKS / PARTNERSHIPS

Please note: the following list was elaborated in the course of the study and is not a complete list of all networks, partnerships and competence bodies that may exist in the European Union and its neighbouring countries.

	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
GLOBAL NETWORKS								
Tour Operators Initiative (TOI)	The mission of the Initiative is: (i) to advance the sustainable development and management of tourism; and (ii) to encourage tour operators to make a corporate commitment to sustainable development.	21	Giulia Carbone, UNEP	00 33 1 44371468	00 33 1 44371474	France	http://www.toinitiative.org/	giulia.carbone@unep.fr
The International Ecotourism Society (TIES)	TIES promotes responsible travel to natural areas that conserves the environment and improves the well-being of local people by: (i) creating an international network of individuals, institutions and the tourism industry, (ii) educating tourists and tourism professionals, and (iii) influencing the tourism industry, public institutions and donors to integrate the principles of ecotourism into their operations and policies.	N/A	Martha Honey, TIES	00 1 202 347 9203	00 1 202 387 7915	USA	www.ecotourism.org	ecomail@ecotourism.org

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Living Lakes	Living Lakes is an international network and partnership whose mission is to enhance the protection, restoration and rehabilitation of lakes, wetlands, other freshwater bodies of the world and their catchment areas. The Living Lakes partnership promotes voluntary international collaboration among organizations that carry out projects benefiting lakes, wildlife, and people.	23	Udo Gattenlohner, Global Nature Fund	00 49 7732 9995 80	00 49 7732 9995 88	Germany	www.livinglakes.org	info@globalnature.org
World Tourism Forum	The World Tourism Forum for Peace and Sustainable Development aims at networking organizations and people around the world on behalf of a cause: to improve the concept and practice of tourism in order to create conditions for peace, social development, cultural diversity, biodiversity preservation and economic development. The Forum is built around three main sources for initiatives: establishing dialogue through the construction of a Network of Networks; bringing about solid, innovative results through monstration Projects; and launching events that will function as points of consciousness-raising for the cause, with Annual Summits to be held in Brazil from 2004 through to 2006.	26	Instituto de Hospitalidade	00 55.71.320.0700	00 55.71.320.0701	Brazil	www.worldtourismforum.org	ih@hospitalidade.org.br
International Federation for IT and Travel and Tourism (IFITT)	The International Federation for IT and Travel & Tourism (IFITT) aims at the promotion of the international discussion about information technologies in the field of tourism.	N/A	Agentur Forcher	00 43 512 393989	00 43 512 393989 4	Austria	www.ifitt.org	ifitt@ifitt.org

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The International Council for Local Environmental Initiatives (ICLEI)	ICLEI is a democratic local government association governed by its members. The ICLEI Council, made up of all members, convenes every three years to discuss and decide upon the Strategic Plan, on which the annual work programmes are based. The European body has Sustainable Tourism as one of its thematic priorities.	180	Gino van Begin, ICLEI Europe	00 49-761 / 36 89 2- 0	00 49-761 / 36 89 2- 19	Germany	www.iclei.org	iclei-europe@iclei-europe.org
International Tourism Partnership (ITP)	Through innovative and relevant new partnerships the ITP embraces all sectors of hotels, travel and tourism. Organisations including airlines, car hire companies cruise lines and tour operators through to existing hotel chain members and non-governmental organisations (NGO's) all work together within the ITP to deliver practical responsible business solutions. Partners are drawn together to work on specific projects to drive actions and awareness in the hotel, travel and tourism industry.	13	Adrian Simpson, International Business Leaders Forum	00 44 20 7467 3620	00 44 20 7467 3610	England	www.internationaltourismpartnership.org	adrian.simpson@iblf.org
International Council of Monuments and Sites (ICOMOS)	ICOMOS is an international non-governmental organization of professionals, dedicated to the conservation of the world's historic monuments and sites. ICOMOS provides a forum for professional dialogue and a vehicle for the collection, evaluation, and dissemination of information on conservation principles, techniques, and policies. One international commission is working on cultural tourism.	over 107 national committees	Secretariat	(33.1) 45.67.67.7 0	(33.1) 45.66.06.2 2	France	www.icomos.org	secretariat@icomos.org

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Federation Internationale de Camping et de Caravanning (FICC)	The Fédération Internationale de Camping et de Caravanning is the only world-wide organization solely devoted to camping and caravanning and to defending the interests of campers wherever they are. It has 58 member clubs and federations in 35 countries. From this page there is a link to every one of our members so you can access the club or federation which is closest to you.	58	Jan Torenvlied	00 33 2 513 87 82	00 32 2 513 87 83	Belgium	www.ficc.be	ficc@skynet.be
International Bureau of Social Tourism (BITS)	International relay of actions in favour of the conception, elaboration and distribution of the best tourism for everyone. World Social Tourism Organisation, BITS groups together more than 145 members in about 40 countries.	145	Charles Etienne Belanger	00 32 2 549 56 89	00 32 2 514 16 91	Belgium	www.bits-int.be	cebelanger.bits@accg.be
International Road Transport Union (IRU)	The International Road Transport Union assists bus and coach as well as taxi and truck operators throughout the world and briefs them on developments affecting their business. Through its national associations on every continent, the IRU speaks for the entire road transport industry.	N/A	Marc Billiet	00 41 22 918 27 00	00 41 22 918 27 41	Switzerland	www.iru.org	iru@iru.org

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International Congress and Convention Association (ICCA)	With over 600 member organisations and companies in 80 countries, ICCA provides a worldwide network of meeting professionals, experts in all aspects of hosting and organising congresses and conventions. ICCA offers its members unique opportunities to access comprehensive meetings data, to exchange business leads and meet potential clients.	650	N/A	00 31 20 398 1919	00 31 20 699 0781	Netherlands	www.iccaworld.com	N/A
International Association of Tour Managers (IATM)	The aim of IATM is "To promote and maintain the highest standards of competence, integrity and professional conduct on the part of all Tour Managers." And "to promote, protect and improve the welfare and status of Tour Managers."	N/A	Ron Julian	00 44 207 703 9154	00 44 207 703 0358	UK	www.iatm.co.uk	iatm@iatm.co.uk
International Federation for Tour Operators (IFTO)	N/A	N/A	Alan Flook	00 44 273 477 722	00 44 273 483 746	UK	N/A	fto@ifto.demon.co.uk
International Hotels and Restaurant Association (IH&RA)	The IH&RA is the only international trade association exclusively devoted to promoting and defending the interests of the hotel and restaurant industry worldwide. It is a non-profit membership organisation dedicated to helping members achieve their business objectives and prepare for the future.	137	Alain-Philippe Feutr�	00 33 1 44 88 92 20	00 33 1 48 89 230	France	www.ih-ra.com	Apfeutre@ih-ra.com

Please note: the following list was elaborated in the course of the study and is not a complete list of all networks, partnerships and competence bodies that may exist in the European Union and its neighbouring countries.

World Association of Travel Agencies (WATA)	WATA does offer an opportunity to all travel agents who are independent to be part of a Global Network which gives them a recognised appearance in all parts of the world; a specific network where everyone is involved in the daily business, where reaction is quick and flexible, where the services are personal and excellent and where costs are competitive.	N/A	Christine Fournier	00 41 22 9951 545	00 41 22 995 1546	Switzerland	www.wata.net	wata@wata.net
International Transport Workers Foundation (ITF)	The ITF is a federation of 621 transport workers' trade unions in 137 countries. It is a member of the Global Unions family together with the ICFTU and the 9 other Global Union Federations. It has a Tourism Services Section Committee attached to it.	621	Shane Enright	00 44 20 7403 2733	00 44 20 7357 7871	UK	www.irtf.org.uk	tourism@itf.org.uk
Alliance Internationale du Tourisme/Federation Internationale de L'Automobile (AIT/FIA)	The Alliance Internationale de Tourisme, established in 1898, is the oldest non-profit, non-governmental organisation in the world to represent the interests of national automobile associations and touring clubs.	140	Caroline Ofoegbu	00 32 2 282 0815	00 32 2 230 29 14	Belgium	www.aitgva.ch	c.ofoegbu@pophost.eunet.be
International Air Carrier Association (IACA)	The core aim of the International Air Carrier Association (IACA) is to promote the airlines used by the leisure traveller in Europe and Internationally.	30+	Sylviane Lust	00 32 2 546 10 60	00 32 2 546 10 70	Belgium	www.iaca.be	sylviane.lust@iaca.be

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<p>The Association for Tourism and Leisure Education (ATLAS)</p>	<p>The Association for Tourism and Leisure Education (ATLAS) was established in 1991 to develop transnational educational initiatives in tourism and leisure. ATLAS provides a forum to promote staff and student exchange, transnational research and to facilitate curriculum and professional development. ATLAS currently has members in more than 50 countries. The ATLAS membership is largely concentrated in Europe, but membership and activities in other areas of the world are increasing rapidly.</p>	<p>300</p>	<p>John Swarbrooke</p>	<p>N/A</p>	<p>00 31 26 4452932</p>	<p>Netherlands</p>	<p>www.atlas-euro.org</p>	<p>john.swarbrooke@atlas-euro.org</p>
<p>International Association of Amusement Parks and Attractions (IAAPA)</p>	<p>IAAPA exists to foster the highest degree of professionalism within the amusement industry; to promote the market for its goods and services; to gather and disseminate information on the industry; and to represent the interests of the industry before government-all to the end that our member companies grow and profit.</p>	<p>5000</p>	<p>Mandy Fritz</p>	<p>00 1 703/836-4800</p>	<p>00 1 703/836-4801</p>	<p>USA</p>	<p>www.iappa.org</p>	<p>mfritz@iappa.org</p>

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International Air Transport Association (IATA)	<p>Originally founded in 1919, IATA brings together approximately 280 airlines, including the world's largest. Flights by these airlines comprise more than 95 percent of all international scheduled air traffic. Since these airlines face a rapidly changing world, they must cooperate in order to offer a seamless service of the highest possible standard to passengers and cargo shippers. Much of that cooperation is expressed through IATA, whose mission is to "represent and serve the airline industry".</p>	<p>280</p>	<p>N/A</p>	<p>00 44 8607 6262</p>	<p>00 44 20 8607 6350</p>	<p>UK</p>	<p>www.iata.org</p>	<p>N/A</p>
Air Transport Action Group (ATAG)	<p>ATAG aims to ensure that the appropriate infrastructure facilities and procedures are in place in time to satisfy consumers' expectations. It takes at least ten years to plan, finance and build a major piece of air transport infrastructure such as an airport terminal or runway and sometimes nearly as long to bring a new air traffic control facility or system on stream.</p>	<p>80</p>	<p>Martina Priebe</p>	<p>00 41 22 770 2097</p>	<p>00 41 22 770 2686</p>	<p>Switzerland</p>	<p>www.atag.org</p>	<p>priebem@atag.org</p>

International Chambers of Commerce (ICC)	ICC (International Chamber of Commerce) is the voice of world business championing the global economy as a force for economic growth, job creation and prosperity. ICC activities cover a broad spectrum, from arbitration and dispute resolution to making the case for open trade and the market economy system, business self-regulation, fighting corruption or combating commercial crime.	thousands of companies	N/A	00 33 1 49 53 28	00 33 1 49 53 29 29	France	www.iccwbo.org	webmaster@iccwbo.org
International Council of Cruise Lines (ICCL)	The mission of the International Council of Cruise Lines (ICCL) is to participate in the regulatory and policy development process and promote all measures that foster a safe, secure and healthy cruise ship environment. Under the direction of the chief executives of its member lines, ICCL advocates industry positions to key domestic and international regulatory organizations, policymakers and other industry partners. The ICCL actively monitors international shipping policy and develops recommendations to its membership on a wide variety of issues.	15 cruise lines + associate members	Stan Deno	00 1 800 595 9338	00 1 703 522 3811	USA	www.iccl.org	sdeno@iccl.org

International Union of Food, Agricultural, Hotel, Restaurants, Catering, Tobacco and Allied Workers (IUF)	The International Union of Food, Agricultural, Hotel, Restaurant, Catering, Tobacco and Allied Workers' Associations (IUF) is an international federation of trade unions representing workers employed in* agriculture and plantations * the preparation and manufacture of food and beverages * hotels, restaurants and catering services * all stages of tobacco processing The IUF is currently composed of 336 trade unions in 120 countries representing a combined membership of over 12 million workers.It is based in Geneva, Switzerland	336	N/A	00 41 22 793 22 33	00 41 22 793 22 38	Switzerland	www.iuf.org	iuf@iuf.org
Civil Air Navigation Services (CANSO)	CANSO represents the interests of Air Navigation Service providers worldwide	30	N/A	00 31 23 568 5380	00 31 23 568 5389	Netherlands	www.canso.org	info@canso.org
International Air Rail Organisations (IARO)	We spread world-class best practice and good workable ideas among people interested in rail links to airports. Our business is integrated air-rail intermodality. We have a world-wide membership, of organisations planning, developing, building and operating rail air links - and also people (like airlines) who have a business interest in partnerships for their success	300	N/A	00 44 20 8750 6632	00 44 20 8750 6647	UK	www.iaro.com	enquiries@iaro.com

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International Network on the Sustainable Development of Coastal Tourism Destinations	An initiative of the WTO, with the technical and scientific collaboration of the National Distance Education University (UNED) of Spain. The main objectives of the Network are: 1. To compile quality information on experiences and know-how related to sustainable development of coastal tourism destinations, generated by international organizations, public authorities, academic and research institutions, experts, companies and NGOs worldwide. 2. To facilitate, via Internet, the transfer of knowledge about this issue. 3. To serve as guidelines provider for those who try to develop tourism policies and operations at coastal destinations according to sustainability principles. 4. To foster co-operation and partnership among network members.	N/A	World Tourism Organization	00 34 91 567 8100	00 34 91 571 37 33	Spain	http://www.omt.uned.es/	env@world-tourism.org
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EUROPEAN NETWORKS / PARTNERSHIPS

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
ECOTRANS	ECOTRANS is a European network of experts and organisations in Tourism, Environment and regional development, who are seeking to promote good practice in the field of sustainable Tourism.	25	Herbert Hammele	00 49 - (0)681-374679	00 49 - (0)681-374633	Germany	www.ecotrans.org	herbert.hammele@ecotrans.org
EUCC - Coastal Union	EUCC's mission is to promote coastal management that integrates biodiversity conservation with those forms of development that sustain the integrity of landscapes, the cultural heritage and the social fabric of our coasts taking into account the effects of climate change. EUCC advocates best practice by developing coastal and marine policies, mobilising experts and stakeholders, providing advice and information, and implementing demonstration projects.	N/A	Foppe Seekles	00 31.71.512 2900	00 31.71.512 4069	Netherlands	www.eucc.nl	admin@eucc.nl

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Federation of Youth Hostel Associations (EUFED)	EUFED's general and long-term objectives are: (i) To promote the not-for-profit Youth Hostel movement in the European Union for the benefit of Europe's young people and in the pursuit of its social tourism responsibility, and to contribute to a higher level of awareness raising on the European dimension among those who run Youth Hostels in Europe and to increase their value for young people; (ii) To strengthen relations with the European institutions and to develop a number of cooperation programmes with the European Union, thereby promoting the issue of youth mobility, responsible youth tourism and youth opportunity and the not-for-profit status; (iii) To support the development of a strong European Youth Hostels network in various ways and to enhance co-operation between Member Associations and with other organisations, in order to improve the opportunities for young people to discover the world, the environment and other cultures; and (iv) With the prospect of enlargement, efforts are reinforced to support the development of hostel networks in the accession countries.	1700	Sue Cassel	00 32-2-5028066	32-2-5025578	Belgium	www.eufed.org	sg@eufed.org
EuroSION	This European initiative for sustainable coastal erosion was initiated as the result of a tender commissioned by DG Environment. The result of the EUROSION project will be policy recommendations on how to manage coastal erosion in Europe in the most sustainable way.	7	Stephane Lombardo, National Institute for Coastal and Marine Environment / RIKZ	00 31 70 3114 369	00 31 70 3114 380	Netherlands	www.euroSION.org	S.Lombardo@rikz.rws.mivenw.nl

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Federation of Conference Towns (EFCT)	EFCT has the following objectives: (i) support of its members in international competition worldwide publicity by means of joint brochures and actions, (ii) exchange of information on past or future events, of experience and ideas, of studies and publications on conferences, exhibitions and incentive travel. (iii) collaboration with international authorities, associations and institutions (iv) advance training of relevant specialists through the organization of courses and exchange visits (v) professional advisory service to meeting planners, incentive travel and exhibition organisers and other users	N/A	Aline Legrand	00 32 2 732 69 54	00 32 2 735 48 40	Belgium	www.efct.org	secretariat@efct.com
European Cities Tourism	European Cities Tourism aims to strengthen city tourism by communicating information, sharing knowledge and expertise and working together on an operative level. It represents the cities' interests to the EU and other tourism organisations.	86	Service Centre	00 33 380 56 02 04	00 33 380 56 02 05	France	www.europeancitiestourism.com	service-centre@europeancitiestourism.com

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
Netzwerk für Sanfte Mobilität im europäischen Tourismus (NETS)	Know-how exchange and the creation of a Europe-wide network was one of the central goals of the EU-Model-Project "soft mobility in tourism destinations". The working group consisted of 12 destinations and 6 expert organisations from three countries of the European Union (Austria, Germany and Italy). With help of the Network for Soft Mobility in European Tourism the experience gathered in the EU project shall spread and get implemented on the tourism market. By that also the goal of quality management in tourism shall be supported. Quality of living and environmental quality of the community/ the region shall be raised in general. Through NETS partners in tourism-, transport- and environmental organisations seek to integrate and to co-operate for the first time.	21	Karl Reiner, ÖAR-Regionalberatung GmbH	00 43 - 1 - 512 15 95 - 0	00 43 - 1 - 512 15 95 - 10	Austria	www.soft-mobility.com	contact@soft-mobility.com
PAN Parks	PAN Parks is a marriage between nature conservation and tourism on a European scale. In other words, the initiative aims to put economic value into European nature, thereby offering a means of protection. PAN Parks aims to create economic incentives for conservation of nature by changing tourism from a threat into an opportunity by building partnerships with nature conservation organisations, national parks, tourism businesses, local communities, and other interest groups on a local, national and international level.	4 parks, 2 founding partners, 5 business partners and a range of others	WWF	00 36 96 433925	00 36 96 519786	Hungary	www.panparks.org	info@panparks.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Heritage Network (HEREIN)	The European Heritage Network (HEREIN) is a permanent information system of the Council of Europe linking European governmental departments responsible for cultural heritage conservation. Since the 4th Council of Europe Conference of Ministers responsible for the Cultural Heritage (Helsinki, 1996) it has been developed as an instrument for implementing and monitoring the European conventions on the architectural and archaeological heritage. Working in particular with cultural tourism.	75	N/A	N/A	N/A	N/A	www.european-heritage.net	info@european-heritage.net
Europa Nostra	The main aims of Europa Nostra are the protection and enhancement of the European architectural and natural heritage, as well as encouragement of high standards of architecture in town and country planning.	1300	N/A	N/A	N/A	Netherlands	www.catharina-collet.dk	office@europanostra.org
Tourism-Site	Network for the sustainable development of tourist destinations in Europe.	200	Silvia Santamaria Lange	00 32-2-737 9690	00 32-2-737 9699	Belgium	www.tourism-site.org	silvia.santamaria@ogm.be
European Travel and Tourism Action Group (ETAG)	Main purpose is to provide a forum for information exchange between the key European tourism interests.	15	Bill Richards	00 44 20 7627 8633	00 44 20 7627 8287	UK	www.etag-euro.org	hn23@dial.pipex.com
European Tourism Industry Network (ETIN)	Represents the tourism sector to the European Commission and Parliament. Established in 2001.	54	Bill Richards	00 44 20 7627 8633	00 44 20 7627 8287	UK	N/A	hn23@dial.pipex.com

Please note: the following list was elaborated in the course of the study and is not a complete list of all networks, partnerships and competence bodies that may exist in the European Union and its neighbouring countries.

NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Network of Tourism and Sports (ENTS)	To promote regional identity and transnational cross border cooperation in the area of tourism and sports.	6	Leo Hammes	00 49 65519656 43	00 49 65519656 49	Germany	www.ents.org	hammes@ents.org
EuroVelo	Single project partnership established to promote and develop the European cycle route network.	N/A	Philip Insale, Sustrans	00 44 11792688 93	00 44 11792941 73	UK	www.eurovelo.org	philipi@sustrans.org.uk
European Union Airport Coordinators Association (EUACA)	Welcome to the Web Site of the European Union Airport Coordinators Association -the EUACA. The EUACA represents the views of the European Coordinators. Coordinators are responsible for managing supply and demand at the busiest airports worldwide through the process of allocating slots to airlines. Coordinators often look after many airports in their home country.	ca. 100	Pam Morrisroe	00 44 (0)1344 626899	00 44 (0)1344 626613	Belgium	www.euaca.org	pam.morrisroe@euaca.org
European Centre for Eco Agro Tourism (ECEAT)	ECEAT is a non-governmental organisation, focused on rural development, sustainable land use, and the environment in relation to sustainable tourism.	N/A	Naut Kusters	00 31(0)20-6681030	00 31(0)20-4630594	Netherlands	www.eceat.nl	eceat@eceat.nl

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Federation of Campsite Organisations and Holiday Park Associations (EFCO&HPA)	The European Federation of Campingsite Organisations and Holiday Park Associations (EFCO&HPA) is the representative body of the camping and caravanning industry at the European level, including caravans, tents, motorhomes, chalets and all forms of self-catering accommodation in the park setting. Membership is made up of the national trade associations for the sector in each member state of the European Union, as well as Croatia, Hungary, Norway and Switzerland.	14000	Ros Pritchard	(44) 1452 526911	(44) 1452 508508	UK	www.campingeu.rope.com	efco@bhpa.org.uk
The European Travel Agents' and Tour Operators' Associations (ECTAA)	The principal objective of ECTAA is to represent and promote the interests of the tourism industry, and more particularly, the interests of the travel agents and tour operators. This means concretely that ECTAA monitors and follows-up any issue of a legal, economic or technical nature relating to the tourism industry in Europe, with a view to informing and consulting the national member and observer associations. ECTAA's Members are national associations or coalitions of associations of travel agents and tour operators.	15 full members, 9 affiliated members, 2 observers	Michel de Blust	00 32 2 644 34 50	00 32 2 644 24 21	Belgium	www.ectaa.org	ectaa@skynet.be

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
Network of European Private Entrepreneurs in the Tourism Sector (NET)	An informal network of organisations representing various branches of the tourism industry, whose aim is to convey a single clear message to the European policy makers. The common objective of NET, as laid down in its Mission statement and Manifesto, is the creation of a favourable environment for the European tourism sector and to raise tourism's profile as an industry. Founded in 1995 by ECTAA and HOTREC, the network is open to any European association representing the private tourism industry within the E.U. and sharing NET's objectives.	5	Michel de Blust	00 32 2 644 34 50	00 32 2 644 24 21	Belgium	N/A	ectaa@skynet.be

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
Confederation of the National Associations of Hotels, Restaurants and Similar Establishments in the European Union and European Economic Area (HOTREC)	<p>HOTREC's mission is to carry out two main functions, namely;</p> <p>1. To maximise pan-European co-operation between members</p> <p>2. To defend the interests of the European hotel, restaurant and café industry through:</p> <p>2.1 Representation vis-à-vis the European Union Institutions; 2.2 Dialogue with the Social Partners; (HOTREC takes part in the European Social Dialogue established by the Maastricht Treaty and participates in the Sectorial Social Dialogue with EFFAT: European Federation of Trade Unions in the Food, Agriculture and Tourism sectors and allied branches; 2.3 Interaction with other branches of European Tourism). HOTREC is the spokesman of the European Union hotel, restaurant and café industry, the most important component of European Tourism; it ensures that its views are given their rightful prominence; and 2.4 Relations with the international Tourism industry</p>	36 national trade and employer associations	Marguerite Sequaris	00 32 2 513 63 23	00 32 2 502 41 73	Belgium	www.hotrec.org	main@hotrec.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Tour Operators Association (ETOA)	ETOA is the only trade association representing the interests of international inbound and intra-European tour operators and their suppliers directly at European level. We aim: To promote greater awareness of the benefits provided by inbound and intra-European group travel To influence European tourism and legislation in such a way that it ensures that members are provided with a viable and sustainable environment in which they can operate. Act as a forum for cooperation and discussion between tour operators and supplier members.	310+	Tom Jenkins	00 44 171 499 4412	00 44 171 499 4413	UK	www.etoa.org	t.jenkins@etoa.org
Association of European Consumers (AEC)	AEC - Association of European Consumers is a European organisation for national consumer organisations in Europe. The AEC and its members aim to work together, in the interest of strengthen consumer influence in society, focusing on social and environmental awareness.	33	N/A	00 32 2 230 28 75	00 32 2 230 29 14	Belgium	http://www.consumer-aec.org/	aec@belgacom.net
Guild of European Business Travel Agents (GEBTA)	Mission statement: To speak and act in unity for the benefit of the European business travelers and the travel agents who serve them.	10 national guilds with 300 members	Secretariat	00 32 2 644 21 87	00 32 2 644 24 21	Belgium	www.gebta.org	gebta@gebta.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
EURO-COMMERCE	Retail and distribution operate within a wide range of legislation, policies and practices defined by the EU institutions and which directly affect the business. EuroCommerce, as the trade representation to the EU institutions, recognised as a sectoral Social Partner, defends the common interests of its members at EU level and keeps them informed on European dossiers that impact their activities. It is the objective of commerce and distribution to meet the needs of over 370 million consumers in the Internal Market.	N/A	Xavier R Durieu	00 32 2 737 05 91	00 32 2 230 00 78	Belgium	www.eurocommerce.be	delberghe@eurocommerce.be
European Federation of Food, Agriculture, Tourism Trade Unions (EFFAT)	N/A	N/A	Kerstin Howald	00 32 2 209 62 64	00 32 2 218 30 18	Belgium	www.fffat.org	k.howald@fffat.org
The Association of European Chambers of Commerce and Industry (Eurochambres)	The Association of European Chambers of Commerce and Industry represents 41 national associations of Chambers of Commerce and Industry, a European network of 2000 regional and local Chambers with over 17 million member enterprises in Europe.	41	Arnaldo Abruzzini	00 32-2 282.08.50	00 32 2 230.00.38	Belgium	www.eurochambres.be	abruzzo@eurochambres.be

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Business Aviation Association (EBAA)	EBAA is the leading Association for Business Aviation in Europe. In 1975, Dr. Ir. F.J. Philips founded the Association to defend the interests of Business Aviation. Nowadays, more than two hundred Business Aviation companies, direct Members or Members of associate organizations rely on the EBAA to protect their assets.	200	N/A	N/A	N/A	N/A	www.ebaa.org	info@ebaa.org
Community of European Railways (CER)	Collective voice for the railways vis-a-vis the decision makers at EU level. Promotes the development of rail as essential to the creation of efficient transport systems.	34 national railways from Europa	N/A	00 32 2 213 08 70	00 32 2 512 52 31	Belgium	www.cer.be	contact@cer.be
European Federation for Farm and Village Tourism (EUROGITES)	Through its structuring of 20 professional associations of rural tourism, EUROGITES' particular aim is to guide you in the steps you take and make your choice secure. Make good use of the great number of information and practical advice that you will find about the different countries and offers through the web-links to our members.	20 associations of rural tourism	N/A	N/A	N/A	Spain	www.eurogites.org	request@eurogites.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Federation of Leisure Parks (EUROPARKS)	<p>Founded in 1981 by the British association BALPPA and the German association VDFU, Europarks currently represents 2 individual member parks and 9 national associations of amusement and leisure parks in Europe.</p> <p>Altogether Europarks represents more than 225 parks, with an attendance of over 180 million visits per year. To serve all those customers, the parks employ around 72.000men and women. Based upon global figures, the gross turnover of these parks amounts to some 2.150 million Euro. To the individuals and organisations, involved in national and international tourist matters, Europarks offers information, based on experience and knowledge in its field, such as safety, operations, guest relations, staff training and park management.</p>	225	Jeff Bertus	00 32 2 401 6162	00 32 2 401 68 68	Belgium	www.europarks.org	j.bertus@wxs.nl
European Federation of Tourist Guide Associations	<p>FEG was founded in 1986 in Paris and is set up as a non-profit association according to the French sans but lucratif law of 1901 with the following aims:</p> <ol style="list-style-type: none"> 1. to group together the Tourist Guide associations of the countries of Europe and particularly those of the European Union 2. to strengthen members' professional links and protect their interests 3. to represent the Tourist Guide profession at European level and at national government within each member country in order to promote collective professional interest 4. to publicise and improve the quality of service offered by the Tourist Guide profession at European level 	N/A	Katrine Prince	00 44 20 7372	00 44 20 7625 9693	UK	www.touristguides-europe.org	feg@touristguides-europe.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Union of Tourist Officers (EUTO)	EUTO is an organisation that fosters trans national networking between all European middle and top managers principally engaged in the work of tourism promotion and development. In recent years, EUTO has proven to be of high value for the new European destinations that want to gain experience and information in the shortest possible time, by learning from best practice and experience of their peers.	N/A	Erik van Dyck	00 32 2 504 365	N/A	Belgium	www.euto.org	erik.vandyck@bigfoot.com
Bureau Européen des Unions des Consommateurs (BEUC)	BEUC, the European Consumers' Organisation, is the Brussels based federation of 36 independent national consumer organisations from the EU, accession and EEA countries. Our job is to try to influence, in the consumer interest, the development of EU policy and to promote and defend the interests of all European consumers. The activities of BEUC are financed mainly by contributions from our member organisations. We also receive financial support from the European Commission under the general framework programme for financing activities in favour of consumers.	36 national consumer associations	Mrs Hayat	00 32 2 743 1590	00 32 2 740 2802	Belgium	www.beuc.org	cha@beuc.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Community of Consumer Operatives (EUROCOOP)	Euro Coop is the European community of consumer cooperatives. Its Secretariat is based in Brussels. Its members are the national organisations of consumer cooperatives in 15 european countries. Created in 1957, Euro Coop today represents over 3,200 local and regional cooperatives, the members of which amount to more than 20 million across Europe.	15	Donal Walshe	00 32 2 285 0070	00 32 2 231 0757	Belgium	www.eurocoop.org	dwalshe@eurocoop.org
European Disability Forum (EDF)	EDF is a European umbrella organisation representing more than 37 million disabled people in Europe. Its mission is to ensure disabled citizens' full access to fundamental and human rights through their active involvement in policy development and implementation in the European Union	National councils of disabled peoples from EU & EEA	Sophie Beaumont	00 32 2 282 46 00	00 32 2 282 4609	Belgium	www.edf-feph.org	info@edf-feph.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Trade Union Confederation	The European Trade Union Confederation (ETUC) was established in 1973 to provide a trade union counterbalance to the economic forces of European integration. Following the changes in Central and Eastern Europe, a large number of new trade unions have joined our ranks. At present, the ETUC has in its membership 77 National Trade Union Confederations from a total of 35 European countries, as well as 11 European industry federations, making a total of 60 million members. Other trade Union structures such as Eurocadres (the Council of European Professional and Managerial Staff) and EFREP/FERPA (European Federation of Retired and Elderly Persons) operate under the auspices of the ETUC. In addition, the ETUC coordinates the activities of the 39 ITUCs (Interregional Trade Union Councils), which organise trade union cooperation at a cross-border level.	77 national trade confederations	N/A	00 32 2 2240 411	00 32 2 2240 455	Belgium	www.etuc.org	dflasse@eutc.org
Airports Council International (ACI) Europe	Welcome to Airports Council International (ACI), the only worldwide professional association of airport operators. ACI EUROPE represents over 450 airports in 45 European countries. Member airports handle 90% of commercial air traffic in Europe, welcoming over a billion passengers each year.	450	Philippe Hamon	(+32.2) 552 0971	(+32.2) 513 2642	Belgium	http://www.aci-europe.org/	philippe.hamon@aci-europe.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
Association of European Airlines (AEA)	The Association of European Airlines shall in general serve the common interests of the members of the Association. It shall represent the interests of its members to the institutions of the European Union, to the European Civil Aviation Conference, to any other institutional organisations or association involved in or likely to be involved in issues of interest to AEA members and, as appropriate, to individual governments. It shall advance co-operation amongst its members on any matter likely to be of interest to the membership as a whole and permitted by the laws of the countries in which they operate, whilst respecting the independence of action of its members individually.	ca. 100	N/A	00 32 2 639 89 89	00 32 2 639 89 99	Belgium	www.aea.be	aea.secretari at@aea.be
Central European Countries Travel Association (CECTA)	It is an umbrella organisation, at the heart of New Europe, bringing together the collective interests of Austria, Czech Republic, Germany, Hungary, Slovakia and Poland and the travel industry servicing them. The objective is to encourage people to visit www.visitcentraleurope.com , build sustainable traffic and help grow the global business and leisure travel market.	N/A	N/A	00 44 1844 338332	00 44 1844 338003	UK	www.cecta.org	info@cecta.org
European Regions Airline Association (ERA)	To continue to be the principal body representing the interests of organisations involved in air transport in Europe's regions by: Influencing regulatory and environmental conditions Facilitating technical cooperation and advancement, and; Gaining public and political support	N/A	N/A	00 44 1276 856495	00 44 1276 857038	UK	www.eraa.org	info@eraa.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
European Tourism Trade Fairs Association (ETTFA)	The European Tourism Trade Fairs Association (ETTFA) brings together 20 of Europe's greatest tourism exhibitions. Membership is strictly controlled so only the best and most productive fairs that adhere to a rigorous set of professional standards can join. ETTFA also develops educational projects to ensure tourism industry professionals get the most out of the fairs they attended. The association's latest publication is a booklet called 'Guidelines for Exhibitors' that has been produced with the help of the World Tourism Organisation. ETTFA has a full-time secretariat based in London that promotes stronger links with key tourism industry players and co-ordinates the association's activities.	20	Secretariat	00 44 208 939 9000	N/A	UK	www.ettfa.org	secretariat@ettfa.org
European Association of Craft, Small and Medium-sized Enterprises (UEAPME)	UEAPME is the employer's organisation representing the interests, at European level, of crafts, trades and SMEs in the whole of Europe. UEAPME is a recognised European Social Partner. It is a non-profit seeking and non-partisan organisation. As the European SME umbrella organisation, UEAPME incorporates 75 member organisations consisting of national cross-sectorial SME federations, European branch federations and other associate members, which support the SME family.	75	N/A	00 32 2 230 75 99	00 32 2 230 78 61	Belgium	www.ueapme.com	ueapme@euromet.be

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
Innoba SME	The objective of this thematic network is to help SMEs overcome innovation barriers. With the new challenges the global knowledge-driven economy poses to SMEs it is vital to create the right conditions for inducing innovation in these enterprises, which account for the vast majority of companies in Europe, but find it difficult to allocate time and resources for innovation activities.		Mrs Gudrun ROGVADOTTIR	+45 97 21 50 00	+45 97 21 74 66	Denmark	http://www.innoba.org/	gro@euradk
Metropolis	One of the main objectives of the METROPOLIS Network is to offer the opportunity for policy makers and experts to explore together common issues they face when promoting and encouraging innovation and technology transfer in regions..		Mr Alfonso GONZALEZ HERMOSO DE MENDOZA	+34 91 720 04 23	+34 91 720 00 19	Spain	http://www.madrid.org/ingles/regionalpolicies/	a.gonzalez@madrid.org
Partner	The PARTNER Thematic Network is a spin-out of the wider Innovating Regions in Europe (IRE) Network (www.innovating-regions.org). The activities organised for PARTNER members will follow the project cycle of the current Regional Innovation Strategy (RIS-NAC) projects in Newly Associated Countries (NACs) and will evolve around issues of particular relevance to the NACs. The IRC-IRE Network on the other hand operates its own agenda of events and offers support and information on a wide range of regional innovation issues.		Ms Eva TRIER	+44 29 20 370 956	+44 29 20 373 655	UK	http://www.partner-thematic-network.org/	etcmi.uk@btclick.com

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
EUROPEAN NETWORKS								
CIPRA	The International Commission for the Protection of the Alps, was founded in 1952. CIPRA-International is a non-governmental umbrella organization headquartered in Schaan, Liechtenstein. There are seven national CIPRA branches in Switzerland, Liechtenstein, France, Germany, Austria, Slovenia, and Italy as well as the South Tyrol regional branch, all of which represent over 160 member organizations. It also supports the preservation of Alpine natural and cultural heritage, the maintenance of regional diversity, and problem-solving in the Alpine region across national borders. In this way, CIPRA follows an integrated approach that brings together all of these aspects. In the information age, it is vital to manage the flood of information professionally without losing an overview. For this reason, CIPRA is currently developing a multilingual flow of information across borders in the entire Alpine region.	N/A		00423 237 40 30	00423 237 40 31	Liechtenstein	www.cipra.org	cipra@cipra.org
European Charter	In 1995 EUROPARC took the initiative to set up the European Charter for Sustainable Tourism in Protected Areas, with a project funded by the EU's LIFE programme and led by the Fédération des Parcs naturels régionaux de France on behalf of EUROPARC.		Richard Blackman	+49 (0) 8552 96100	+49 (0) 8552 961019	Germany	http://www.european-charter.org/	r.blackman@europarc.org

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SUB-EUROPEAN NETWORKS / PARTNERHIPS

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
Union of Baltic Cities	The Union's aim is to promote and strengthen cooperation and exchange of experience among the cities in the Baltic Sea Region, to advocate for common interests of the local authorities in the region, and to act on behalf of the cities and local authorities in common matters towards regional, national, European and international bodies, as well as achieving sustainable development in the Baltic Sea Region with full respect to European principles of local and regional self-governance and subsidiarity. The UBC has 10 different commissions - one working with tourism.	Over 100	Mr Pawel Zaboklicki	+48 58 301 09 17	+48 58 301 76 37	Poland	www.ubc.net	info@ubc.net

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
Coalition Clean Baltic (CCB)	In Helsinki, February 1990, non-governmental environmental organizations from the countries of the Baltic Sea Region united and established Coalition Clean Baltic (CCB) in order to cooperate in activities concerning the Baltic Sea. CCB is a politically independent, non-profit association. Currently CCB unites 27 member organizations from Finland, Russia, Estonia, Latvia, Lithuania, Poland, Germany, Denmark, Sweden. The main goal of CCB is to promote the protection and improvement of the Baltic Sea environment and natural resources.	27	Gunnar Norén	00 46-18-71 11 55	00 46-18-71 11 75	Sweden	www.ccb.se	gunnar.noren@ccb.se
CoNet CZA 21	This network has the common aim of sustainable coastal zone development in the Baltic Sea Region. Founded by representatives of 7 BSR states. Aims to cooperate with local and regional stakeholders, and initiatives in the BSR that were started since A21 in 1992.	40	Birgit Böhm	00 49 511 444454	N/A	Germany	www.conet21.de	boehm@menssch-und-region.de
Baltic 21	One of the 7 working groups, lead by Germany and Sweden, focuses on sustainable tourism.		Olle Mellander				www.ee/baltic21/index.htm	

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
British Resort Association (BRA)	UK-wide Local Government sponsored tourism activity, particularly in traditional tourism destinations	64 local authority, 9 tourist board and 17 commercial members	Peter Hampson	00 44 151 934 2285	N/A	N/A	www.britishresorts.co.uk	info@britishresorts.co.uk
Network Evolution for Sustainable Tourism (NEST)	The network began working together during the NEST project which ran from 2001 - 2003 and has developed a management model for tourist destinations in the Nordic countries. The network has been formed to ensure the sustainability of the NEST project.	8	Ian Salter	00 45 4598 8583	00 45 4598 8950	Denmark	http://destinet.eu/windows.eu.org/nest	ins@ramboll.dk
Via Alpina.com	Partners in an Interreg 3b project		Francois Gillet	00 33 476 42 0831	00 33 476 42 8708	France	www.via-alpina.com	info@via-alpina.com

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
Sustainable Model for Arctic Regional Tourism (SMART)	Partners in an INTERREG 3B project aiming at promoting sustainable tourism in the Arctic area. The project has been funded by the EU Northern Periphery Programme (NPP). It contains training and tourism development elements and focusses on building skills in tourism SMEs.	10	Jari Laitakari, Kemi Tornio Polytechnic	00 358 40 51 77 063	00 358 16 258 584	Finland	www.smart.org	jari.laitakari@tokem.fi
Ecountry	The project is supported by the Community Program Leader II. This project also includes specialised training courses, technological and structural adjustments, modern marketing instruments. The support is above all addressed to the re-qualification of the productive offer and for initiatives aimed at improving environmental impact and safeguard product identity and selected quality.	40	N/A	N/A	N/A	N/A	www.ecountry.it	N/A
LOISIR - Creation of local jobs in tourism	DG Regio Innovative Action Pilot Project to create jobs in the sectors of rural and alpine tourism by developing the "Path of Italy".	5 partners in Italy	M. Saverio Carlo Porchia	00 39 984 413 760	00 39 984 413 760	Italy	loisir@antares.it	loisir@antares.it

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
TUTEAR - Technological and artisanal tourism	DG Regio Innovative Action Pilot Project to create jobs in the crafts and tourist sector by encouraging business initiative and the networking of businesses.	4 partners in Seville region	Immaculada Bascon	00 34 95421 0020	00 34 95 422 66 63	Spain	www.sevsigloxxi.org	ibascon@sevisigloxxi.org
Dansk Kur Turisme (DKT)	DG Regio Innovation Action Pilot Project through Rehabilitation ®, Prevention (P), and Tourism (T) centres or leisure centres.	9 partners from Denmark	Henning Holmen Møller	00 45 8612 1400	00 45 8612 1405	Denmark	N/A	N/A
Development of a sustainable tourism (CASDES)	INTERREG IIIB project to develop methods, instruments and infrastructures for the promotion and management of the landscape etc.	Partners from Italy, Greece, Poland, Hungary and Romania	Carla Mannetti, Regione Abruzzo	00 39 0862-364274	00 39 0862-364247	Italy	www.regione.abruzzo.it	carlamannetti@regione.abruzzo.it
Destination Viking - Saga Lands (Northern Periphery Programme)	INTERREG IIIB project to develop a number of SAGA trails.	Partners from Iceland, Greenland, Norway and Scotland	Rögvaldur Gudmundsson	00 354 455 5400	00 354 455 5499	Iceland	www.bygg.is	bygg@bygg.is
Crossing Fences - The Green and Natural Heritage of Gardens & Parks goes Tourism (BSR)	INTERREG IIIB project to strengthen the attractiveness of rural area to tourists.	N/A	Wolfgang Graap	00 49 5141 12 226	N/A	Germany	N/A	wolfgang.graap@celle.de

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
SuPortNet II - Sustainable Spatial Development with a Network of Ports for Boat Tourism (BSR)	INTERREG IIIB project to promote boat tourism in the BSR in balance with nature and planning.	N/A	Terje Knutsen	00 47 64 984 333	N/A	Norway	N/A	terje.knutsen@ostfold-f.kommune.org
Baltic Welcome Center for a high quality sustainable development of cities and regions in the BSR in the frame of spatial planning aspects / Baltic Welcome Centre (BWC) (BSR)	INTERREG IIIB project to strengthen the image of tourist destinations by an increasing quality of visitor centres and service supply.	N/A	Kyrre Dahl	00 46 450 160	N/A	Sweden	www.kalmar.se	kyrre.dahl@kalmar.se
Sustainable Regional Development - High Quality Tourism 2 / HQT 2 (BSR)	INTERREG IIIB project to strengthen the integrative role of a spatial approach to sustainable tourism.		Gerhard Lüdke	00 49 395 380 3000	N/A	Germany	N/A	afri-nb@mvnet.de
Via Baltica Nordica Development Zone (VBNDZ) (BSR)	INTERREG IIIB project to deepen cooperation and integration in VBNDZ and includes tourism component.	N/A	Matti Lipsanen	00 358 6474 054	N/A	Finland	N/A	matti.lipsanen@hameenliitto.fi
The Baltic palette II (BSR)	INTERREG IIIB project to strengthen BSR region, including tourism component	N/A	Pentti Tuovinen	00 358 9 4767 411	N/A	Finland	N/A	pentti.tuovinen@uudenmaanliitto.fi

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
BothnianArc-ACTION - Arctic Coastal Tourism Region (BSR)	INTERREG IIIB project to promote Bothnian Arc to tourists.	N/A	Ilkka Yliniemi	00 358 8 3214030	N/A	Finland	N/A	ilkka.yliniemi@pohjois-pohjanmaa.fi
Vikings - Destination Viking - Baltic Sea (BSR)	INTERREG IIIB project to achieve a better management of common cultural heritage.	N/A	Björn M Jakobsen	00 46 40 45 68 40	N/A	Sweden	N/A	bmj@foteviken.se
Rural Development Connection (BSR)	INTERREG IIIB project to develop a rural infrastructure, especially cycling, hiking etc.	N/A	Cornelia Hass	00 49 382 08 13645	N/A	Germany	N/A	landurlaub.hass@t-online.de
EuRoB - European Route of Brick Gothic (BSR)	INTERREG IIIB project to develop and establish a cultural tourism route.	N/A	Holger Rescher	00 49 30 20641690	N/A	Germany	N/A	h.rescher@deutscher-verband.org
RANE -Rock Art in Northern Europe (BSR)	INTERREG IIIB project to preserve rock art, including training of tourist guides.	N/A	Jan Magnusson	00 46 31 60 50 59	N/A	Sweden	N/A	jan.magnusson@o.lst.se
ACIENTTIMES (BSR)	INTERREG IIIB project to develop cultural heritage for tourists.	N/A	Viktor Rydell	00 46 450 160	N/A	Sweden	www.kalmar.se	kyrre.dahl@kalmar.se
European Route of Industrial Heritage (ERIH) (NWEurope)	INTERREG IIC project to preserve heritage and develop route for tourists.	N/A	Nordhein Westfalen	N/A	N/A	Germany	www.erih.de	N/A
Wadden Sea Forum (WSF) North Sea Programme	INTERREG IIIB project to develop strategies for sustainable development - ICZM etc.	11 from Germany, NL and DK	Jens Enemark	00 49 4421 9108 12	N/A	Germany	www.waddensea-forum.org	enemark@waddensea-secretariat.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
Canal Link (North Sea Programme)	INTERREG IIIB project to promote tourism and waterways in North Sea region.	8 from Germany, Sweden, NL & UK	Glenn Millar	00 44 1923 201356	N/A	UK	N/A	glenn.millar@britishwaterways.co.uk
TEN3 (North Sea Programme)	INTERREG IIIB project to develop and enhance watercourses opening opportunities for tourism.	7 from Germany, NL, UK	Ben Van Os	00 31 592 365 665	N/A	NL	N/A	b.os@drenthe.nl
SEAPLANE (North Sea Programme)	INTERREG IIIB project to strengthen regional airports.	13 from UK, DE, NL, N and S	Wulf Blumenstein	00 49 511 120 5585	N/A	Germany	www.seaplane-project.net	wulf.blomstein@mw.niedersachsen.de
North Sea Cycle Route (North Sea Programme)	INTERREG IIIB project to secure a route that can be offered to tourists.	9 from Norway, UK, Germany and NL and Sweden	Eli Viten	00 47 5151 6688	N/A	Norway	www.northsea-cycle.com	evi@rkf.rogaland-f.kommune.no
MOPARK (North Sea Programme)	INTERREG IIIB project to secure more sustainable access for tourists to national parks.	8 from NL, DK, UK and N	Hans van Meerendonk	00 31 2925 402	N/A	NL	N/A	j.h.vanmeerendonk@fryslan.nl
NAVE NORTRAIL (North Sea Programme)	INTERREG IIIB to promote sustainable cultural tourism.	26 from UK, N, NL, S, DK and G	Gordon Mackie	00 44 1467 628278	N/A	UK	N/A	gordon.mackie@aberdeenshire.gov.uk
Culinary heritage Europe (IIIC North)	INTERREG IIIC project to enhance cooperation between public and private food sectors.	14 partners from Europa	Linda Katz Carrefour South Sweden	00 46 411 57 77 97	00 46 411 197 09	Sweden	www.culinary-heritage.com	linda.katz@syd.se.carrefour.org
EUROSAT - European Salmon Tour (IIIC North)	INTERREG IIIC project to promote salmon and trout fishing as economic activity.	7 partners	Mrs. Lillemor Bäckström	00.46.54.1 7.20.11	00.46.54.8 7.34.61	Sweden	N/A	lillemor.backstrom@forshaga.se

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
AMPHORA: A network for preserving the cultural heritage of ceramics, porcelain and glass industries in Bavaria, Languedoc-Roussillon and Valencia	DG Regio Innovative Action (Culture) to respond to changes in traditional ceramics, glass and porcelain industries. Includes a cultural tourism objective.	3 regions from Germany, Spain and France	Wolfgang Ulbrich	00 32 2 653 3661	00 32 2 653 6292	Belgium	N/A	euro-networks@compuserve.com
ARQUEOTEX: European Network of Industrial Textile Heritage	DG Regio Innovative Action (Culture) to use IT to create a EU network of information on industrial textile heritage in regions of crisis. Includes cultural tourism component.	5 regions from Portugal, Spain, UK, Ireland and France	Isabel Esteves	00 351 75319 700	00 351 75319 888	Portugal	N/A	N/A
BRADAN: Cultural heritage to aid the local and national tourism industry	DG Regio Innovative Action (Culture) to maximise the tourist potential of the partners collections.	4 regions in Ireland, Spain, UK and Italy	Donal Tinney	00 353 714 7190	00 353 714 6798	Ireland	N/A	slogolib@iol.ie
CASA EUROPA: Promoting cultural, youth and project-orientated tourism	DG Regio Innovative Action (Culture) to develop youth tourism, cultural heritage etc.	3 regions in Spain, Italy and Germany	Giorgio Zaniboni	00 39543325 00	00 39543214 65	Italy	N/A	N/A
CISTE: European Cultural and Tourist Initiatives	DG Regio Innovative Action (Culture) to develop a commercial network of tourist itineraries.	4 regions in France, Ireland, Spain and	Evelyne Tricot Consultants	00 33 05 63 71 12 88	00 33 05 63 7103 84	France	N/A	Nassoc.ciste@wanadoo.fr

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
		Italy						
LA CULTURA DEL AGUA: The integrated development of spa towns	DG Regio Innovative Action, to develop spa towns but also to include tourism into strategies.	3 regions from Spain, Portugal and Greece	Xavier Balbé	00 34 986 54 00 02	00 34 986 03 93	Spain	N/A	caldasdereis@fegamp.es
ECHO: Exporting Cultural Heritage Overseas	DG Regio Innovative Action (Culture) to attract more tourists by making better use of maritime heritage.	3 regions from UK, NL and France	Sue Mallan	00 44 1703 83 23 83	00 44 1703 83 29 62	UK	N/A	N/A
ETN: European Tower Network	DG Regio Innovative Action (Culture) to create a network of EU Cities with towers with tourism potential.	3 regions from Germany, Italy and NL	Horst Delkus	00 49 2303 103201	00 49 2303 103 680	Germany	N/A	N/A
EUROTEX: European Textile Handicraft and Tourism Network	DG Regio Innovative Action (Culture) to support textile industry and the need to stimulate tourism.	4 regions from NL, GR, PL and FIN	Fred van Oss	N/A	00 31 578 629 932	Netherlands	N/A	N/A
IMKA: Innovative Measures for Employment in Culture	DG Regio Innovative Action (Culture) to support cooperation between authorities and those responsible for industrial heritage and then to increase tourism.	4 regions from Germany, Italy, UK and France	Lothar Wilhelm	00 49 681 374667	00 4 681 3746 45	Germany	N/A	lowi0000@uni-sb.de
LUCANO: Cultural cities and the problem of 1 day tourism	DG Regio Innovative Action (Culture) to encourage tourists to stay for more than 1 night.	3 regions from Spain, Italy and France	Juan Caballero	00 34 957 479112	00 34 957 4900 42	Spain	N/A	adlcordoba@cod.servic.om.es

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
OUR CITY: multi-media tools and sustainable tourism	DG Regio Innovative Action (Culture) to boost cultural heritage and tourism.	4 regions from UK, Germany, Belgium and Ireland	Fiona O'Mahony	00 44 1273 291 098	00 44 1273 291 123	UK	N/A	brighton@pavillon.co.uk
PLEIADES: Cultural Inventories in Rural areas	DG Regio Innovative Action (Culture) to develop a common system to market tourist itineraries.	6 regions from Sweden, Sp, NL, FR, UK and Ireland	Christer Nylen	00 46 611 60 000	00 46 611 80 152	Sweden	N/A	N/A
REVEIL: European Network for the Economic Development of Industrial History in Rural Areas	DG Regio Innovative Action (Culture) to define and develop services that can be offered to tourists in connection with industrial heritage.	3 regions from Fr, Sp and Greece	marc Bécrot	00 33 553 02 4805	00 33 55302 4807	France	N/A	N/A
SANVERAL: Safeguarding Architect. Heritage	DG Regio Innovative Action (Culture) to preserve and restore cultural heritage, also for tourists.	3 regions from Gr, Pt, and Italy	Yiannis Hassiots	00 30 331 66 77 6	00 30 331 22 330	Greece	N/A	veroi@culture.gr
SRATCULT: Cultural strategies in the city	DG Regio Innovative Action (Culture) to use urban revitalisation to stimulate tourism.	6 regions from Pl, Gr, Dk, Sw, Ger, Spain	Jose Guerreiro	00 351 6624 106	00 351 6622950	Portugal	N/A	cme.dpri@mail.evorane.t.pt

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
The Black Sea Economic Cooperation (BSEC)	Union's aim is to strengthen cooperation between Black Sea Countries. The Organization has 15 working groups, one of these is the Working Group on Cooperation in Tourism.	Albania, Azerbaijan, Bulgaria, Georgia, Hellenic Republic, Romania, Russian Federation, Turkey, Ukraine	Dr. Costas Masmanidis	0090 212 229 11 14	0090 212 229 11 44	Turkey	www.bsec-business.org	info@bsec-business.org
Netzwerk für Sanfte Mobilität im europäischen Tourismus (NETS)	Know-how exchange and the creation of a Europe-wide network was one of the central goals of the EU-Model-Project "soft mobility in tourism destinations". The working group consisted of 12 destinations and 6 expert organisations from three countries of the European Union (Austria, Germany and Italy). With help of the Network for Soft Mobility in European Tourism the experience gathered in the EU project shall spread and get implemented on the tourism market. By that also the goal of quality management in tourism shall be supported. Quality of living and environmental quality of the community/ the region shall be raised in general. Through NETS partners in tourism-, transport- and environmental organisations seek to integrate and to co-operate for the first time.	21	Karl Reiner, ÖAR-Regionalberatung GmbH	Tel: +43-1-512 15 95 -0	Fax: +43-1-512 15 95 -10	Austria	www.soft-mobility.com	contact@soft-mobility.com

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
European Heritage Network (HEREIN)	The European Heritage Network (HEREIN) is a permanent information system of the Council of Europe linking European governmental departments responsible for cultural heritage conservation. Since the 4th Council of Europe Conference of Ministers responsible for the Cultural Heritage (Helsinki, 1996) it has been developed as an instrument for implementing and monitoring the European conventions on the architectural and archaeological heritage. Working in particular with cultural tourism.	75	N/A	N/A	N/A	N/A	www.european-heritage.net	info@european-heritage.net
Europa Nostra	The main aims of Europa Nostra are the protection and enhancement of the European architectural and natural heritage, as well as encouragement of high standards of architecture in town and country planning.	1300	Mrs Snenska Quaedvlieg-Mihailovic	31 70 302 40 50	31 70 361 78 65	Netherlands	www.catharina-collet.dk	sg@europa-nostra.org
Tourisme 21	N/A	N/A	N/A	N/A	N/A	N/A	www.tourism-21.org/index.html	info@tourism-21.org
Tourisme Loisirs et développement	N/A	N/A	N/A	N/A	N/A	N/A	www.upmf-grenoble.fr/espace-europe/reseaux/reseau.htm	liliane.bensahel@upmf-grenoble.fr

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
Rural Tourism International	N/A	N/A	N/A	N/A	N/A	N/A		ruraltourism@eecat.nl
Comité Départemental du Tourisme des Bouches-du-Rhône			Isabelle BREMOND	04.91.13.84.13	04.91.33.01.82	France	www.Visitprovence.com	-
Norrbottn/Lappland Ek För	At www.norrbottnlappland.se you can find information about attractions, activities and accommodation and the many exciting destinations in northernmost Sweden.		Mats Åström	N/A	N/A	N/A	www.norrbottnlappland.se	-
Tourist Research Centre			Dr. N. Vanhove					norbert.vanhove@wes.be
Red Aragonesa de Turismo Rural			Mateo Andres				www.aragonrural.org	coordinacion@aragonrural.org

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
Balkan and Central European Network	BCE Network serves as a platform for the business communities interested in the Central and Eastern Europe development. The mission of BCE Network is to promote and to enhance all forms of economic, financial, commercial, cultural and social co-operation between its members on the one hand, and companies or organizations in CEEC on the other hand. BCE Network develops, in co-operation with the Flemish, Belgian and European authorities collective strategies, strengthening the position of each of the concerned actors. In this way, BCE Network opens the doors in a region still bearing the marks of a strong governmental dominance, with a certain reservation towards foreign companies.		Sonja De Smedt	02 289 60 00	02 289 60 01	Belgium	www.bce-network.be	sonja.de.smedt@bce-network.be

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
Stichting Recreatie, Kennis en Innovatiecentrum	<p>The core business of Stichting Recreatie, Leisure Innovation Centre, is to collect, develop and disseminate information on leisure related issues.</p> <p>SR working for national, regional and local authorities. Furthermore, our expertise is sought by private institutions (both commercial and non-commercial) on leisure, related to tourism, cultural history, sports, transport, traffic and urban and rural planning. SR knowledge is particularly requested to support policy and other decision making processes in organisations. Our projects may result in reports, meetings, workshops, excursions or other activities for the exchange of knowledge. One of the strongest points of Stichting Recreatie is the network in which we have been working throughout the years. This network crosses borders between leisure and several other sectors in society.</p>		Emile de Bruls	31 70 - 427 54 54	31 70 - 427 54 13	The Netherlands	www.stinchtingr ecreatie.nl	secretariaat@kicrecreateagro.nl

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
RENATOUR, Réseau National des Conseillers en Développement Touristique des Chambres de Commerce et d'Industrie	Le RENATOUR se compose d'un représentant par région consulaire et comprend des groupes de travail. En termes de ressources, l'ACFCI, publie des ouvrages dans deux collections : Hôtellerie et tourisme et THEMATOUR (les routes touristiques, les démarches qualité appliquées aux entreprises du tourisme, les salons touristiques, le tourisme de découverte économique). Il dispose de bases de données recensant des guides, des ouvrages, des études, des articles ... Il dispose aussi de partenariats qui ont été engagés avec le service de documentation de la Direction du Tourisme et celui du Centre National du Tourisme en Espace Rural et la Revue Espaces			0911 / 89 07 04	0911 / 89 07 79	Germany	http://www.renatour.de/	info@renatur.de
Association de Coopération Interrégionale "Les chemins de Saint-Jacques de Compostelle" :	This organisation participates in the Interreg III B Suoe "Via lactea" L'Association de Coopération Interrégionale "Les chemins de Saint-Jacques de Compostelle" est une association sans but lucratif, qui réunit des régions, des communes, des associations et des particuliers pour la revitalisation culturelle et pédagogique des anciennes voies de pèlerinage.			33(0)5 62 27 00 05	33(0)5 62 27 12 40	France	http://www.intereg-sudoe.org/francais/proyectos/approved_proyecto_ficha.asp?ID_Proyecto	-

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NAME	MISSION	No. of Members	Contact Person	TEL	FAX	Country	URL	e-mail
SUB-EUROPEAN NETWORKS								
ASSOTURISMO - CONFESERCENTI	<p>Assoturismo is the sector organization of companies operating in the tourism sector of Confesercenti.</p> <p>Confesercenti (Confederation of Employers in the Trade, Tourism and Services sectors) is a non-profit-making association, that represents the economic interests of about 250.000 enterprises in the trade and tourist sector in Italy, employing about 500.000 people.</p> <p>Assoturismo is present throughout Italy, with 19 regional and 105 provincial autonomous structures. In total there are more than 1000 offices in different towns/districts. Assoturismo represents in Italy about 47.000 companies belonging to the following categories:</p> <p>Hotels, residence, hostels, room rent, alpine houses, agritourisms, campings, travel agencies, tour operators, guides, interpreters, bathing establishments, wellness centres, swimming pools, sporting establishments, amusements parks, animators, restaurants, pizzerias, ice cream shops, discos, pastry shops, navigation companies, casinos.</p>		Claudio Albonetti	06/47251	06/4817211	ITALY	www.assoturismo.it	assoturismo@confesercenti.it

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COMPETENCE BODIES PER COUNTRY

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
AUSTRIA								
University of Economics and Business Administration in Vienna, Institute for Tourism and Leisure Studies	The institute operates a number of graduate and PhD programmes in the field of tourism.	The institute is active in a variety of research projects, including the TOURMIS tourism statistics information system implemented in cooperation with ETC and European Cities Forum.	Dr. Karl Wöber	Professor	Ausgasse 2-6, A-1090 Vienna, Austria	00-43-1-31-33-64-586	www.tourmis.info	woeber@isis.wu-wien.ac.at
Austrian Institute for Applied Ecology	Founded in 1985, the institute currently employs over 30 experts with a diverse educational background. The institute's legal framework is a non-profit association; it is headquartered in Vienna, with a smaller second branch in the West of Austria, in Bregenz and a recently opened branch in Salzburg. The declared aim of the institute is to act as a mediator between theoretical knowledge and demand for action as well as information for the public. By cooperating with a broad range of research organisations and policy communities it seeks to promote sustainable development at regional, national and international level.	Participates in numerous tourism related projects and networks, for example the European PREPARE thematic network on sustainable tourism, as well as studies for the EC and EEA.	Willi Sieber	Manager	Geschäftsstelle Bregenz, Kirschstr. 9/2, A-6900 Bregenz, Austria	00-43-55-74-52-08-512	www.ecology.at	sieber@ecology.at

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
AUSTRIA								
University of Innsbruck, Department of General and Tourism Management	The Department is constituted of 3 separate centres: the centre for tourism and service economics, the centre for strategic management and leadership and the centre for consulting and learning.	The Center for Tourism and Service Economics covers the main research fields in service and tourism management, such as e.g. the development of service strategies, human resource management in service and tourism, service quality on a strategic and operational level, and tourism labour market analysis.	Dr. Klaus Weiemair	Head of the Department	Universitätsstr. 15, 4. Stock West A-6020 Innsbruck, Austria	00-43-512/507-718	www.uibk.ac.at	management-C407@uibk.ac.at
The IMC University of Applied Management Studies Krems	The university has a degree programme entitled "Tourism Management and Leisure Industry", which has been offered since 1994. Emphasis is placed on the areas of business management, languages, IT and communication skills. The course focuses on sports tourism, art and cultural tourism, business travel and health and spa tourism as well as nature tourism and planning.	Research and development is an integrated part of the degree programme. IMC is an active member of the international research community and sees it is an obligation to provide knowledge and know-how for multinational, international, or local export-oriented organisations.	Dr. Elisabeth Pohl	Study Director	Piaristengasse 1, A-3500 Krems, Austria	00-43-2732-802	www.imc-krems.ac.at	elisabeth.pohl@imc-krems.ac.at

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
BELGIUM								
Office de Promotion du Tourisme Wallonie-Bruxelles	Regional tourism development agency for the French-speaking area of Belgium.	Participate in tourism development projects as well as EC related steering groups etc.	Francois Verdin	NA	Rue Marche aux Herbes 61, B-1000 Brussels, Belgium	00-32-2-504-0223	www.opt.be	francois.verdin@opt.be
Toerisme Vlaanderen (Tourism Flanders Brussels)	Regional tourism development agency for the Flemish speaking area of Belgium.	Participate in tourism development projects as well as EC related steering groups etc.	Mario Stevens	NA	Grasmarkt 61, B-1000 Brussels, Belgium	00-32-2-504 03 90	www.toerismevlaanderen.be	mario.stevens@toerismevlaanderen.be
Regional Development Authority, West Flanders, Department of Tourism Research	Needs to be checked - no info on tourism on their website	Tourism cuts across their strategic objectives, for example rural development.	NA	NA	Baron Ruzettelaan 33, B-8310 Asserbroek-Brugge, Belgium	00-32-50 - 36-7100	www.gomwvl.be	WES@INNET.BE
BULGARIA								
Bulgarian Association for Cultural, Ecological and Rural Tourism (BACERT)	BACERT is a non-profit legal entity which assists the entire development of cultural and ecological tourism in Bulgaria. Members are tourist agencies. BACERT has active contacts w/ government and municipal bodies involved in tourism. BACERT organizes participation in local and international meetings, and arranges conferences in the field of cultural and, ecological and rural tourism.	Promotion of cultural, rural and ecological tourism.	NA	NA	62A Vitosha Blvd., 1462 Sofia, Bulgaria	00-359-2-989-03-65	NA	cultecotour@einet.bg

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Bulgarian Association for Alternative Tourism (BAAT)	BAAT participates in the most important events and initiatives related to tourism, regional development and ecology. BAAT has substantial contribution in consulting Bulgarian government institutions, NGOs and the private sector in developing quality standards, legal framework and the concept of modern sustainable tourism. BAAT is a member of the National Tourist Council and the Council for Education in Tourism.	Promotion of alternative tourism	Zoritsa Stavreva	Consultant	20 B Al. Stambolijski Blvd., 2nd floor, 1000 Sofia, Bulgaria	00-359-2-989-05-38	NA	baat@spnet.net
Bulgarian Association of Travel Agents			Mrs. Donka Sokolova - President Mobile phone: (+359 98) 557 677 Mrs. Svetla Bineva - Administrative secretary Ms. Antoaneta Nikolova - Coordinator		1000 Sofia, 6 Triadiza Str., rooms: 504; 505; 506 Tel.: (+359 2) 981 55 53;	Tel. / Fax: (+359 2) 981 58 11	http://www.batabg.org/index.htm	bata@mail.orbitel.bg

Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Sofia University St. Kliment Ohridski, Tourism Dept.	The Tourism Department occasionally participates in initiatives to professionalize the tourism sector.	Professionalisation of tourism.	Nikolina Popova	Assoc. Professor	15 Tsar Osvoboditel Blvd., 1504 Sofia, Bulgaria	00-359-2-9308-385	http://www.uni-sofia.bg/faculties/geo/turism/index_en.htm	nikolina@gea.uni-sofia.bg
CROATIA								
Filozofski Fakultet Zadar, Odsjek za kulturu i turizam	The Faculty today consists of twenty-one units (nineteen departments and two independent subdepartments). The departments also have institutes that mostly engage in scientific research, and 106 department divisions in which undergraduate and graduate studies are organized.	Identified by IZTZG as having tourism competence but no information available on tourism on their website.	NA	NA	Ivana Lucica 3, 10000 Zagreb, Croatia	00-385-1612-0111	www.ffzg.hr	tajnik_fakulteta@ffzg.hr
University of Rijeka, Faculty of Economics and Tourism "dr. Mijo Mirković" Pula	Established in the 1960s and functions as a business school. Offers a course on Tourism studies.	The course of studies in Tourism profiles the students for a variety of jobs in the tourism industry.	NA	NA	Preradoviceva 1/1, CRO-Pula, Croatia	00-385-52-377-000	www.efpu.hr	ured@efpu.hr

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Institute for Tourism Zagreb (IZTZG)	IZTZG was founded in 1959. by the Croatian Chamber of Hotel and Catering Industry under the name of the Bureau of Investments in Tourism. Soon the tasks and activities of the Institute grew beyond their original purpose - conducting feasibility studies and analyses - which, in the early phase of the tourism development, in late 50s, was the main reason for founding the Institute and which prompted renaming the institution into the Bureau of Tourism Economics (1964).	IZTZG draws up projects, studies and analyses concerning the development and management of tourism at the local, regional and national level and organises specialised educational seminars drawing its expertise on the scientific work, a continuous market research, the observation of the business environment and through a constant improvement of the multi-disciplinary team.	Blazenka Salamon	Senior Research Fellow	Vrhovec 5, 10 000 Zagreb, Croatia	00-385-1/ 3909-666	www.iztzg.hr	blazenka.salamon@iztzg.hr
CYPRUS								
Association of Cyprus Travel Agents ACTA	dealing with all the issues that concern the travel agents and the tourism industry in general. Furthermore, the association is participating in European (ECTAA) and International (UFTAA) organizations travel agents tourism associations. The association has 278 members.							

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Cyprus Agrotourism Company	Established by the Cyprus Tourism Organisation to promote rural tourism holidays in Cyprus - now a well established market sector.	Rural tourism	NA	NA	19, Leoforos Lemesou, P.O.Box: 24535, CY 1390 Nicosia, Cyprus	00-357-22-340071	www.agrotourism.com.cy	helpdesk@agrotourism.com.cy
CZECH REPUBLIC								mailto:tim.beddoe@walestourism.wales.gov.uk
Union of Czech Entrepreneurs in Rural Tourism (ECEAT CZ)	ECEAT CZ (registered as a civic association) was officially founded in 1994. At that time the activities of individuals, who had been implementing the original eco-agro tourism project on organic farms since 1992, were institutionalised. This international project was launched in 1992 in the Czech Republic, Hungary and Poland and nowadays include many countries in EU and non-EU countries around Europe. Besides the national centre ECEAT CZ manages several regional centres. ECEAT CZ finances its activities from grants, gifts and contributions.	Its main tasks are: to support the sustainable rural development through the small-scale, environmentally-friendly tourism ; to create new job opportunities for village people; and to enhance the experience and knowledge of the village entrepreneurs (education, literature, quality control etc.)	NA	NA	Sumavska 31b, 612 54 Brno, Czech Republic	00-420-5-4123-5080	www.eceat.cz	info@eceat.cz

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
DENMARK								
The Outdoor Council	The Outdoor Council is a non-governmental organisation founded in 1942. It operates as an umbrella organisation, today with 94 individual member organisations. These are all national organisations and cover practically all types of outdoor recreational activities as well as nature protection interests. The aim of the Outdoor Council is to promote outdoor recreation for organisations and the general public under consideration of both environmental needs and needs for nature protection.	Activities within tourism: In 1991 the Danish Outdoor Council published its tourism policy statement and has since been an opinion shaper and promoter of the principles of sustainable tourism. Concrete results that can be attributed to the initiative of the Danish Outdoor Council are the Green Key for hotels and hostels, the Blue Flag for beaches and marinas and the Destination 21 project.	Finn Bolding Thomsen	International consultant	Scandiagade 13, DK-2450 København SV, Denmark	00-45-3379-0079	www.friluftsradet.dk	mailto:tom.beddor@wales-tourism.wales.gov.uk fbi@friluftsradet.dk

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Turisme Region Syd	Turisme Region Syd is a regional tourism development agency situated in the South East of Denmark. It participates in a wide range of product innovation, development and marketing initiatives, online reservation systems etc.	Turisme Region Syd participates in networks and projects related to cultural heritage development, cross border nature and cultural heritage projects, knowledge accounts for service companies etc.	Søren Sørensen	Project Leader	Østergågade 3D, DK-4800 Nykøbing F., Denmark	00-45-5486-1348	www.turismesyd.dk	soren@turismesyd.dk
Centre for Regional and Tourism Research (CRT)	The Centre was founded in 1994 and now has a staff of sixteen employees, as well as an extensive network of leading national and international researchers. The Centre is one of the leading tourism research environments in Scandinavia. The Centre performs regional and tourism research, as well as research-based development activities for the promotion of regional and tourism development in the peripheral areas of Denmark and abroad.	The primary action areas of the Centre for Regional and Tourism Research (CRT) are: Studies of Island Communities and Development in Peripheral Areas Tourism Research and Development Tourism-related Training and Study Programmes.	Peter Billing	Director	Stenbrudsvej 55 3730 Nexø Bornholm Denmark	00-45-5644-0022	www.crt.dk	billing@crt.dk

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Østjylland Turistudviklingsfond	A private sector fund founded in 1997 by a range of destinations in West Denmark. The aim being to cooperate with the tourism sector to promote tourism development within the holiday and business segments.	The organisation acts as a coordinator for tourism development in the region and participates in regional development projects, marketing activities, and driving force in development of transregional tourist products.	Mette Rohde	Private sector coordinator	Åhavevej 5, 8620 Viby J, Denmark	00-45- 8733- 8333	www.tua.dk	metterohde@tua.dk
Aalborg University, Tourism Research Unit (TRU)	The Tourism Research Unit at Aalborg University was established in 1998 and has over the years had a staff of between 4 and 6 full time researchers. At the moment the unit has 3 full time researchers, 1 ph.d.-student and 2 associated researchers. Since 1998 the unit has established both a national and an international network and it today cooperates with fellow researchers and practitioners in Denmark and Europe.	The unit has carried out tourism research in a number of fields - all within the humanistic and social sciences. These fields are: Marketing, culture and communication, sustainability, policy, sociology and history. The unit is also responsible for the running of a one-year tourism education at Masters level that has existed since 1999.	Peter Kvistgaard	Assistant Professor	Tourism Research Unit, Aalborg University, Fibigerstræde 2, 9220 Aalborg Ø, Denmark	00-45- 9635- 9211	www.humsamf.au.dk/edu/sn/turisme	kvist@humsamf.au.dk

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
University of Southern Denmark, International Tourism and Leisure Management Programme	Areas of research include sustainable tourism, cruise tourism, ecotourism, preservation of coastal areas, maritime and regional development, the experience economics, angling as sport, and innovation.	The professional and personal networks of the teachers and researchers contribute to the creation of strategic global alliances, which underpin the aim of the course to be one of the leaders in the development of the tourist industry of the future and of teaching and research in this area. These networks simultaneously ensure a regular supply both from at home and abroad of visiting lecturers representing both tourism and leisure and research institutions.	Janne J. Liburd, Ph.D.	Assistant professor	Niels Bohrsvej 9-10, 6700 Esbjerg, Denmark	00-45-6550-1576	www.sdu.dk	liburd@sitkom.sdu.dk
Videnscenter for Turisme, Udvikling og Service (ViTUS)	Cooperation between Aalborg Universitet, Center for Regional og Turismeforskning, and Copenhagen Business School.	The cooperation aims to encourage the development and dissemination of knowledge withjn tourism in Denmark, as well as training of key personnel.	Ann Hartl	Secretariat	ViTUS sekretariatet, c/o Center for Regional- og Turismeforskning, Stenbrudsvej 55, 3730 Nexø, Denmark	00-45-5644-1144	www.vi-tus.dk	hartl@crt.dk

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ESTONIA							http://www.logisdefrance-sud.com/	
Euregio NGO	It is a non-profit association (NPA) established in 2003. The objective of the Euregio Association is to promote co-operation inside the region and enhance regional integration. One of the focus areas is also tourism.	Sustainable tourism development.	Katri-Liis Lepik	Manager	Tatari 23/25, 10116, Tallinn, Estonia	00-372- 631-1987	www.euregio-heltal.org	lepik@euregio-heltal.org
Estonia Rural Tourism	Non-profit organisation was set up in 2000. It's objective is to represent the common interests of rural tourism service providers in order to support the development of rural tourism in Estonia.	Rural tourism.	Varri Väli, Kadi-Mari Kase	Managing Director	Vilmsi 53 B, 10147 Tallinn, Estonia	00-372- 600-9999	www.maaturism.ee	varri@maaturism.ee

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Estonian ecotourism association	Non-profit organisation which objective is to present the common interest of ecotourism service providers in order to support the development of ecotourism in Estonia.	Ecotourism.	Aivar Ruukel	Board Member	Saarisoo talu, Joesuu, 86802, Pärnumaa, Estonia	00-372-506-1896	www.ecotourism.ee	info@ecotourism.ee
South Estonian Tourist Foundation	The organisation was established in 1998 to coordinate tourism projects in South-Estonia and seek funding opportunities for tourism projects.	Promotion of regional cooperation between all organisations, enterprises and institutions in the field of tourism.	Marika Kool	Manager	Kitsas 8, 51003 Tartu, Estonia	00-372-744-2271	www.southeastonia.ee	marika@southeastonia.info
Eurohouse	The international partnership centre, Eurohouse, was founded in 1995. It is an independent, not for profit, non-governmental organisation. The organisation is coordinated by international cooperation centre, located at Saaremaa, Estonia.	Its main goal is to organise co-operation on the regional level. It initiates and implements common projects and involves donors and partners for these projects to the benefit of its member regions	Kaie-Rõõm Laanet	Director	Lossipargi 2, 93813, Kuressaare, Estonia	00-372-453-5008	www.eurohouse.ee	eurohouse@saarlan.ee

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Estonian School of Hotel and Tourism Management	The goal of the school is to train good-quality staff for working in the hotel and tourism business, who would have knowledge and skills of international level.	Training and education of tourism personnel.	Sirje Rekkor	Director	Puuvilla 19, 10314 Tallinn, Estonia	00-373-6688-707	www.ehte.ee	sirje.rekkor@ehte.ee
Division of Tourism and Hotel Management of Pärnu College, University of Tartu	Established in 1996 on the basis of Pärnu Business School as the first college of the University of Tartu. Has two tourism-related sub-divisions: Baltic Tourism Research and Training Centre / Division of Tourism and Hotel Managementthe division of tourism and hotel management. Has a long tradition of international co-operation with other schools and institutions in the field.	The programme aims to educate specialists for travel agencies and accommodation institutions, businesses in related areas and tourism officials for the public sector. The staff of the Divisions participate in different educational and research projects within and outside the College.	Heli Tooman Stefan Thelen	Head of the Division	Ringi 35, 800 10 Pärnu, Estonia	00-372-445-0520	www.pc.ut.ee	turism@pc.ut.ee

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Enterprise Estonia Tourism Board	Enterprise Estonia is institutional part of the public business support system in Estonia, it is largest institution providing assistance to companies in Estonia and it is operating under the jurisdiction of the Ministry of Economic Affairs and Communication	Tourist Board as one section of Enterprise Estonia is developing tourism export and domestic tourism.	Tiina Tarma	Product development consultant	Roosikrantsi 11, 10119 Tallinn, Estonia	00-372-6279 400	www.eas.ee	tiina.tarma@eas.ee

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FINLAND							http://www.logisdefrance-sud.com/	
Haaga Research Centre (HRC)	The mission of HRC of the Haaga Institute Polytechnic is to carry out research on the tourism, hotel and restaurant industry, to analyse the operational environment of companies, the profitability, productivity and competitiveness of companies, production and service processes, customer and consumer behaviour, and the professional skill and know-how of staff and management. HRC concentrates on the event industry/economy and the companies operating in that field and aims to anticipate the skills and needs for change in the industry.	HRC's overall goal is to "To co-ordinate, implement and develop multi-disciplinary and multi-field research on the hotel, restaurant and tourism industry at the Haaga Institute Polytechnic and in Finland in general ".	Dr. Ari Petäjävaara	Research Director	P.O.Box 8, FIN-00321 Helsinki Finland	00-358-958-078369	www.hrc.fi	ari.petajavaara@haaga.fi

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Kemi Tornio Polytechnic, International Department	Established in 1992, staff of 195 persons with 2400 students. The polytechnic is made up of six units, which specialise in different areas of education. Unit of Business and Data Processing, Unit of Cultural and Media Studies, Unit of Health Care and Nursing, Unit of Management and Commerce, Unit of Social Education and Social Care, Unit of Technical Education. Studies are organised into Bachelor's Degree Programmes. At Kemi-Tornio Polytechnic, training takes place in an entrepreneurial spirit. Our programmes have been devised by highly skilled staff, who understand the conditions and opportunities of the North.	The International department in Tornio coordinates international activities such as mobility (Socrates, Leonardo, First) and liaison projects. The Polytechnic has a close working relationship with the business life of the region. It has worked with Arctic tourism projects including the SMART networking project.	Jari Laitakari	Project Leader	Pakkahuoneen katu 1, FIN-95400 Tornio, Finland	00-358-4051-77063	www.tokem.fi	jari.laitakari@tokem.fi
Finnish University Network Tourism Studies (FUNTS)	FUNTS was initiated in 1995. With its multidisciplinary approach it is considered a pioneer in the field, even in international terms. The objective of the network university is to unite through networking research and education in tourism studies of the member universities. Students thus have the opportunity to obtain thorough knowledge of the research in tourism studies carried out	The Finnish University Network for Tourism Studies was financed from 1995 to 2000 by the European Social Fund (ESF) and the Finnish Ministry of Education. In the beginning of 2001 FUNTS got a permanent status and it's own department at the Savonlinna campus of the University of Joensuu. The programme is	Ulla Ritola	FUNTS programme manager	University of Joensuu, Dept. Of Tourism Studies, P.O.Box 111, FI-80101 Joensuu, Finland	00-358-15511-7668	http://www.tourismuninet.org/funts/funtsindex.htm	ulla.ritola@joensuu.fi

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	<p>within various disciplines. The multidisciplinary approach is also effected on a personal level, as the teachers and students typically represent different disciplines. Each year, 50 students from the member universities are admitted into the network programme. The students will graduate from their own universities and receive a master's degree in their major with an orientation towards tourism.</p>	<p>financed by the Finnish Ministry of Education.</p>						

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The Lapland Centre of Expertise for the Experience Industry (LEO)	The Centre of Expertise Programme is steered by a vision whereby at the end of the programme in the year 2006 Lapland is an active, internationally orientated, high quality, leading product developer and business centre for the experience industry. Interaction between the various operating spheres of experience production, tourism, new media, design and entertainment will have led to commercial alliances and to business enterprise activities attracting new international capital to the region. The principal operator of the Centre of Expertise Programme is Lapland Experience Production Ltd (Lapin Elämystuotanto Oy), a company owned by a variety of public, academic and private organisations.	The Programme of the Lapland Centre of Expertise for the Experience Industry seeks to find commercial applications for existing leading expertise in tourism, new media and design and entertainment. The objective is to create new experience industry enterprises and jobs in these fields of expertise, which interact closely in the Centre of Expertise Programme within the general framework of the experience industry. This interaction in practical projects gives rise to innovations, which in turn leads to new kinds of experience services and products.	Miikka Raulo	Managing Director	Lapinkävijäntie 1, FIN-96100 Rovaniemi, Finland	00-358-1636-2662	www.elamystuotanto.org	miikka.raulo@elamystuotanto.org

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Networked Centre of Expertise for Tourism	<p>The objective of the Centre of Expertise is to promote the use of new research information in the development of tourism. The Centre of Expertise consists of four areas of expertise, the operations of which are localised through four regional focal points in the network. The Innovation Centre of Savonlinna is responsible for the coordination of the network. The Areas of Expertise and the Responsible Bodies:</p> <ul style="list-style-type: none"> – Wellbeing Tourism; Jyväskylä Polytechnic – Meetings Industry; Tampere Convention Bureau – Cultural Tourism; ICT Turku Ltd. – Leisure Tourism and Flexible lifestyle; University of Joensuu, Savonlinna Institute for Regional Development and Research 	<p>The Centre of Expertise aims at helping the companies to organise services into customer-oriented service concepts that provide the kind of added value customers are expecting. The service concepts become functional through the utilisation of the latest applications of information and communications technology in all areas of business. The Networked Centre of Expertise for Tourism was accepted into the national Centre of Expertise Programme in 2003 (see http://www.oske.net/in_english/)</p>	Teppo Loikkanen	Programme Director	P.O. Box 125, 57101 Savonlinna, Finland	00-358-4475-85472	http://moske.matkailu.org	teppo.loikkanen@joensuu.fi

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Kainuu Regional Development Company (KAINUUN ETU OY)	A business development corporation jointly owned by the municipalities of the Kainuu region. The role of the company is to contribute to regional growth and to assist key sector companies to develop their business operations, competitiveness, growth and cooperative activities; to develop key clusters and realise the preconditions for their operation; to promote the development of the regional commercial structure. The key growth sectors of the Kainuu region are: Wood and Stone sector, IT & Electronics and Metal sector, Tourism sector and Food sector. Kainuun Etu Oy is promoting business development and regional growth through regional, national and international initiatives.	Incentive travel as part of the aim of the development agency - to promote tourism development in the region.	Helena Ylisirniö	Development Manager	Kauppakatu 1 B, 87100 Kajaani, Finland	00-358-8-617-8114	www.kainuunetu.fi	helena.ylisirnio@kainuunetu.fi

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ProAgria Association of Rural Advisory Centres	ProAgria is a vibrant farming and business consulting operator which produces opportunities for success for its customers. Its line of business are comprehensive farming and business consultation to enhance agriculture and rural development. The Group produces advisory and development services for members and customers aiming at added value, quality, competitiveness, productivity in their operations.	ProAgria operates the "Uniquely Finnish" brand mentioned in the IQM reports. Uniquely Finnish - Maakuntien Parhaat is a national sign of quality awarded by the ProAgria Association of Rural Advisory Centres to deserving Finnish small enterprises. It is a mark of solid know-how and vibrant creative thinking in rural Finland. Tourism routes link together the enterprises that have been awarded the Uniquely Finnish brand.	Sirkka Uski	Coordinator	Urheilutie 6, PL 251 01301 Vantaa, Finland	00-358- 20-747- 2431	www.proagria.fi	sirkka.uski@proagria.fi

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FRANCE							http://www.ceders.org/	
Observatoire Régional du Tourisme Bretagne	The observatory has its mandate from the Bretagne region and primarily develops statistics for the region, as well as working on tourism development projects. It also works on developing tourist segment profiles for the trade. The results are accessible on their internet site.	Works with multi-disciplinary issues within tourism.	Anne Coutrine	NA	1, rue Raoul Ponchon, 35069 Rennes, France	00-33-2-99-28-44-30	http://perso.wanadoo.fr/o.r.t.bretagne/	o.r.t.bretagne@wanadoo.fr
Centre de Recherches sur les Dynamiques, les Politiques Economiques et l'Economie des Ressources (CEDERS), Université de la Méditerranée Aix-Marseille II	Offers a tourism programme.	Conducts a wide range of tourism research and consultancy services, for example studies for the regional and national governments.	Gilles Nancy	Director	14, avenue Jules-Ferry, 13621 Aix en Provence, France	00-33-4-42-41-52-30	www.ceders.org	nancy@univ-aix.fr
Agence Française de l'Ingénierie Touristique (AFIT)	AFIT was established in 1993 to assist the French tourism sector in meeting the needs of the modern tourist and to maintain the competitiveness of the French tourism sector.	Accessibility issues, competitiveness and sustainable development of tourism.	Bernadette Ducret	International Coordinator	2 rue Linois, 75740 Paris Cedex 15, France	00-33-1-44-37-36-00	www.afit.fr	bernadette.ducret@afit-tourisme.fr

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Centre International de Recherches et d'Etudes Touristiques (CIRET)	CIRET is a not for profit organisation that primarily distributes information to its members on tourism.	The information services provided include: a thesaurus of tourism terminology, and world-wide databases of tourism researchers and research centres that work with tourism.	Dr. R. Baretje	Director	6 Avenue de Grassi - F-13100 Aix en Provence - France	00-33-4-42-96-99-35	http://www.ciret-tourism.com/	ciret@free.fr
The French National Institute for Transport and Safety Research (INRETS)	Established in 1985, INRETS is a state-financed scientific and technological body under the dual administrative supervision of the Ministry of Research and the Ministry of Transport. It has a staff of 400. One of the key research activities is sustainability issues and transport.	INRETS has the following tasks: (i) To organize, execute and assess technological research and development concerned with the improvement of the means and systems of transport and of traffic from technical, economic and social viewpoints, (ii) To carry out evaluative and advisory studies within these domains, and (iii) To promote the results of these research and study programme, to contribute to the dissemination of scientific knowledge, and participate in training by and for transport research both in France and abroad.	Claude Fline	EC Research Project Coordinator	INRETS Arcueil 2, Avenue de Général Malleret-Joinville, F-94114 ARCUEIL CEDEX, France	00-33-1-47-40-70-00	www.inrets.fr	fline@inrets.fr

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Observatoire National du Tourisme	The national body responsible for generating and distributing information and statistics on tourism in France.	Tourism indicators, data collection and validation.	Alain Monferrand	Director	8, Avenue de l'Opéra - 75001 Paris, France	00-33-1-44-77-95-40	www.ont-tourisme.com	Alain.Monferrand@ont-tourisme.com
CERAM Sophia Antipolis European School of Business, Centre of Tourism Management	Offers a MSc in Strategic Tourism Management, which is rated no. 2 in France. Also functions as a depository library for the World Tourism Organisation.	The Centre offers both research and consulting as well as education services. Since September 2002, it is the academic partner of a program in research and development, co-financed by the European Commission (IST / CRAFT), entitled "Hi-Touch: E-Organisational Methodology and Tools for Intra-European Sustainable Tourism", to lead to the creation of new information management and marketing tools in tourism.	Frédéric Dimanche	NA	Rue Dostoïevski - BP 085, 06902 Sophia Antipolis Cedex - France	00-33-4-93-95-44-52	http://www.ceram.edu/v3/R3_public/R3-2_an/R3-2_contenu/F3-2-2.cfm?U_I_rubrique=19&U_I_rubrique_niveau=491&CFID=1033049&CFTOKEN=87898276	frederic.dimanche@ceram.fr

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Université d'Angers, Institut de Maintenance Immobilière et Sécurité (IMIS)	Offers tourism education at the bachelor and master levels as well as diploma level.	NA	Philippe Violier	NA	IMIS ESTHUA, 7 allée François Mitterrand, BP 40455, 49004 Angers, France	00-33-2-41-96-21-99	www.univ-angers.fr	Philippe.Violier@esthua.univ-angers.fr
Université de Perpignan, Faculté Sport, Tourisme, Hotellerie Internationale (STHI)	Offers tourism education at the bachelor and master levels as well as diploma level.	NA	Jean Michel Hoerner	Director	52, Avenue Paul Alduy, 66 860 Perpignan Cedex	NA	www.univ-perp.fr	hoerner@univ-perp.fr
GERMANY							http://www.fu-tourismus.de/	
Willy Scharnow-Instituts für Tourismus der Freien Universität Berlin	The Willy Scharnow Institute is a research institute specialized in tourism, teaching and empirical work for institutions and tourism organisations. Students receive a post-bachelor degree. The Institute aims at combining the disciplines of tourism management, business administration, cultural management, geography and regional tourism strategies. Up to now the institute provides one year-programmes of supplementary studies for 25 different students (not only business administrators or tourism students, as well music students, etc.) to be completed	Tourism research. The Institute aims at combining the disciplines of tourism management, business administration, cultural management, geography and regional tourism strategies.	Prof. Dr. Christoph von Haehling	Managing Director	Maltheserstr. 74-100, Haus L 12249 Berlin	0049 30 838 70 140	www.fu-tourismus.de	haehling@fu-tourismus.de

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	with a certificate. From autumn 2004 on there will be a change towards a Master's Program for Tourism Management with heterogeneous students.							
Willy Scharnow Stiftung, Frankfurt am Main	The Foundation aims at strengthening the professionalization and training within the tourism sector. Activities are many: i) more than 50 annual seminars and study trips for professionals; ii) scholarships for students and trainees; iii) acknowledgement of good students; iv) the funding of the Willy Scharnow Institute in Berlin; v) also, the Institute lends a prize, funded via the interest on a capital of 4m EUR, the Willy Scharnow prize is lent once annually to enterprises and institutions of the tourism industry for special achievements in the out and further training.	Basically specialises on training of travel agents and their related colleagues via the 50 or so seminars, study tours etc organised per year.	Ursula Schoercher	Managing Director	Mannheimer Straße 15 60329 Frankfurt/Main, Germany	00 49 69 27 39 07 16	www.willy-scharnow-stiftung.de/index.htm	schoercher@willyscharnowstiftung.de

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Deutsches Seminar für Tourismus (DSFT) - The German Tourism Academy (GTA)	The GTA is the only national institution for further education which offers seminars and courses for beginners and professionals of the German Travel Industry and for travel partners abroad. GTA was founded thirty years ago. Also, GTA offers courses for foreign travel agencies certifying these as "German Destination Specialists".	Education and professionalization, promotion of Germany as a Tourist Destination	Harald Hensel		Tempelhofer Ufer 23/24, 10963 Berlin	00 49 30 2355 190	http://www.dsft-berlin.de	hhensel@dsft-berlin.de
Centrum für marktorientierte Tourismusforschung (Centouris) - University of Passau	Centouris is a commercially oriented research Institute situated at the University of Passau. The Institute carries out surveys, industry analyses and other practice related research for tourism agencies, providers etc.	Aims at combining practice-oriented research with science	Dr. Güther Hribek	Managing Director	CenTouris, Universität Passau - Institutsgebäude, Gottfried Schäfer Str. 20, 94032 Passau	0049 851 509 2431	www.centouris.de	hribek@uni-passau.de

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Tourist Portal Regio TriRhena	RegioTriRhena is a community-politics trinational platform of co-operation in the area where the boarders of france, germany and switzerland get in touch. It is the central stage, consisting of cities, communities and local authorities, as well as business organisations, higher education institutions, associations, societies in the cross-border region of Colmar, Freiburg, Mulhouse and Basel.		Gert Wodtke	contact persion for tourism project, coordinator joint activities, administrator for Interreg III funds	Freiburg, Germany	00 49 761 3881 878	www.fwt-online.de www.regiotrirhena.de	gert.wodtke@fwt-online.de

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Institut für Tourismus- und Bäderforschung in Nordeuropa (N.I.T)	Founded in 1991, by the chambers of commerce and tourism associations in the federal state of Schleswig-Holstein. N.I.T. is a social research and consultancy institution/company. It researches all areas of tourism and related subjects and areas. The idea is to contribute to a responsible development of tourism by "creating knowledge". Our focus is on people, tourists as well as those working in tourism. The privately organised institute was founded in 1991 and is based in Kiel, Germany. The institute has a partnership with the Christian-Albrechts-University in Kiel, Germany. A scientific advisory board and a supervisory board accompany and support the work of the institute.	Including: Research projects on basic aspects of tourism, recreation and related areas: * Recreational effects of travel and tourism * Indicators used to determine the sustainability of tourism development * Impact of climate change on coastal tourism	Wolfgang Günther	Researcher/consultant	N.I.T, Wranglestrasse 16, D-24105 Kiel, Germany	00 49 431 6771 18	www.nit-kiel.de	info@nit-kiel.de

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
University of Applied Sciences - Eberswalde	The Fachhochschule Eberswalde - University of Applied Sciences - established the unique Master's Programme "Sustainable Tourism Management" as a link between economic and environmental sciences. Tourism studies at Eberswalde offers the opportunity to learn how to develop sustainable frameworks and to gain applied experiences.		Dr. Wolfgang Strasdas	NA	Friedrich-Ebert-Str. 28, 16225 Eberswalde, Germany	00-49-3334-657-304	www.fh-eberswalde.de	wstrasdas@fh-eberswalde.de
University of Luneburg, Fachbereich Wirtschafts- und Sozialwissenschaften / Tourismusmanagement	Interdisciplinary approach to tourism research and studies		Prof. Dr. Edgar Kreilkamp		P.O. Box 2440, D-21332 Lüneburg, Germany	00-49-4131-78-2171	www.uni-lueneburg.de/fb2/bwl/tour/de/tm22_studinh_alt.htm	kreilkamp@uni-lueneburg.de
Technische Universität Institut of Tourism					A. Schubert-Str. 14, D-01069 Dresden, Germany		-	-
Deutsches Seminar für Fremdenverkehr, Berlin	see above 11.3. Mr. Hensel				Schlegelstr. 26-27, D-10115 Berlin, Germany	00-49-30-2385513	-	-

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Studienkreis für Tourismus und Entwicklung e.V.					Kapellenweg 3, D-82541 Ammerland/Starnberger See, Germany	00-49-8177-1783	-	-
Deutsches Wirtschaftswissenschaftliches Institut für Fremdenverkehr an der Universität München (DWIF)	Associated with Ludwig Maximilian University in Munich the DWIF is dealing with examination and analysis of basic research topics and questions concerning the structure and meaning of tourism, particularly tourism as an economic factor as well as interdisciplinary work, which includes the economic, ecological, cultural and social aspects and effects of tourism in a combination of specialized knowledge and quantitative orientated results for political decision-makers, local authorities, entrepreneurs. DWIF is engaged in research and teaching and further education, in cooperation with universities, technical colleges, associations and other institutions				Hermann-Sack-Strasse 2, Schliessfach 264, D-80331 München, Germany	00-49-89-267091	-	-

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
European Tourism Institute (ETI) at the University of Trier	The ETI is one of the few examples for a comprehensive and cross-border cooperation in European tourism. Guided by its mission to shape the change of European tourism on a transnational level, ETI has carried out more than 200 projects in tourism consulting and tourism related research since the founding in 1991. In conjunction with a thoughtfully composed network of strategic partners, ETI's growing interdisciplinary team strives to further expand its business activities into international markets. Together with its partners, the German Speaking Community of Belgium, the Grand-Duchy of Luxembourg, the Rhineland-Palatinate and the State of Saarland, ETI is the first tourist institution in the field of consulting, research and education on a European Dimension. ETI is cooperating closely with the University of Trier, therefore the University's name is added to that of ETI.	Consulting, research and education, change of European Tourism on a transnational basis	Dr. Martin L. Fontanari	Managing Director	Bruchhausenstraße 1, D-54290 Trier, Germany	00-49-651-97866-0	www.eti.de/welcome_all.php	fontanari@eti.de

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Forschungskreis Tourismus Management, University of Trier	Established in 1990 by the University of Trier, Forschungskreis Tourismus Management is a Study Circle for students and and tourism industry. The study circle arranges seminars, projects etc.		Teresa Joneck		D-54286 Trier, Germany	00 49 (0) 651 99 40 900	www.ftm-trier.de	info@ftm-trier.de

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
GREECE								
Organisation of Tourism Education and Training (OTEK)	The Organization of Tourism Education and Training constitute the specialised state organization which provides tourism education and training in Greece. They operate as Legal Entities of Public law supervised by the Ministry of Development. The Organization of Tourism Education and Training consist of the Former School of Tourist Professions and the Schools of Tour Guides. The new form of the Schools signals both their contemporary role in the reorganization and modernization of Tourism education and training in Greece, and the formation of a contemporary system for the accreditation of the professional qualifications in the tourism sector.	The aims of the Schools policy include: The systematic observation of the job market and the training adaptation to the needs of this market. The formation of sectional politics in tourism education and training adopting unified models and high quality. The contribution to the fulfillment of the goals of the tourism policy, focusing on the improvement of the Greek tourism product competitiveness and the dynamic development of the tourism business.	Georgia A. Karasavvidou	Manager	49th klm. Avenue Athens-Sounion, 190 13 Anavyssos-Attica, Greece	00 30 22910 37024	www.otek.edu.gr/	steanav@internet.gr

Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
University of the Aegean, Department for Tourism Management and Policy	The University of the Aegean constitutes an ambitious venture in Regional Development and in Educational Policy, that serves a common goal: to organize and integrate a network of facilities for University studies and scientific research. This University-network is set up on different islands, with the geographical structure of an Archipelago. The mission of the University is to develop and maintain quality teaching and research in selected fields of Higher Education, thereby satisfying current needs of the modern Greek society within the framework of the "global village". On the organizational and operational level, the unconventional structure of its facilities reflects the geographically fragmented structure of the Greek Archipelago.	The University has a Interdepartmental Program of Postgraduate Studies, "Tourism Planning, Management and Policy"	Vatzaka Areti	Coordinator	54, Livanou Str., 82100 Chios, Greece	00 30 22710 35323	www.aegean.gr	a.vatz@ba.aegean.gr

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HUNGARY								
Budapest College of Commerce, Catering and Tourism	Besides offering undergraduate and graduate Tourism degrees, the College (and the Institute of Tourism) occasionally cooperates w/ international partners such as Saint Kliment Ohridski University in Bulgaria.	Professionalization of tourism in Hungary	Dr. László Csizmadia	Professor, Institute of Tourism	9-11 Alkotmany Street, 1054 Budapest, Hungary	00 36 1 374 62 02	web.kvif.bgf.hu	icsizmadia@kvif.bgf.hu
University of Veszprém, Tourism Institute	NA	NA	Dr. Andras Jancsik	Director	Cím: 8201 Veszprém, Egyetem u. 10., "A" épület 110-115-ös szoba. Hungary	00-36-88-422-022-4672	www.turizmus.vein.hu	jancsik@turizmus.vein.hu
ICELAND								
University of Iceland, Department of Geology and Geography, Tourism Studies	The Dept for geography and geology offers the only Masters level tourism education in Iceland.	Active in a wide range of projects, for example a study on the impact of ship-based tourism on Iceland and Greenland.	Anna Karlsdottir	Programme leader	Sudurgata 101 Reykjavik, Iceland	00-354-525-4000	www.hi.is	annakar@hi.is
University of Akureyri, Faculty of Business Management	The Faculty of Management offers courses within Travel and Tourism.	Works with tourism policy issues, tourism and the environment.	NA	NA	University of Akureyri, Nordurslod, 600 Akureyri, Iceland	00-354-463-0518	www.unak.is	arnar@unak.is
IRELAND								
			mailto:gert.wodt				http://www.ntz-	mailto:janez.sirse@ntz-

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
			ke@fwt-online.de				nta.si/tourinstitute	nta.si
Teagasc (Irish Agriculture and Food Development Authority), Rural Economy Research Centre	Teagasc provides integrated research, advisory and training services for the agriculture and food industry in Ireland. Its a client-based organisation and operates in partnership with all sectors of the agriculture and food industry and with rural development agencies. Around 75% of Teagasc's yearly budget comes from the Irish exchequer and EU funding with the balance generated from earned income. Some 40% of the budget is devoted to research with the remainder split half and half between advisory and training services. Teagasc employs over 1,500 staff at 120 locations throughout Ireland.	In recent years many rural dwellers have established new enterprises to improve their income, provide employment for family and utilise available resources. Teagasc provides training and advisory services to promote and sustain a broad range of enterprise development in rural areas. A team of specialist advisers provide start-up training for those establishing new enterprises and continued training and advisory service for those who are up and running.	Barbara A. Hunter	Consultant	19 Sandymount Avenue, Ballsbridge, Dublin 4, Ireland	00-353-1-6376000	http://www.teagasc.ie/advisory/alternatives.htm	mheneghan@athenry.teagasc.ie

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
South East Tourism	South East Tourism is the official Regional Tourism Authority for the South East region of Ireland. The region comprises the counties of Carlow, Kilkenny, South Tipperary, Waterford, and Wexford. The organisation is a non-profit membership company that represents individuals, organisations and authorities involved in tourism at local and regional level.	<ul style="list-style-type: none"> ☒ To achieve the regional targets for tourism growth in line with the national objectives for increased visitor numbers, foreign revenue and new job creation. ☒ To carry out our regional functions of visitor services, marketing and product development. ☒ To organise the tourism industry in the region in order to facilitate and co-ordinate marketing and development activity. ☒ To make an efficient input into policy formulation at national, regional and county level. 	Joe Palmer	Chief Executive Officer	41 The Quay, Waterford, Ireland	00-353-51-875-823	http://www.southeastireland.com/	info@southeasttourism.ie
Ireland North West	The North West Regional Tourism Authority is the coordinating body for the tourism industry in the North West region. The authority is responsible for promoting and developing tourism in the counties of Cavan, Donegal, Leitrim, Monaghan and Sligo. It represents over 1300 of the main operators in Irish Tourism in the north west of Ireland.	One of the key strategies is to redress the Regional imbalance in tourism distribution and increase overseas revenue to the region.	Hilary Dykes	Contact person	Temple St. Sligo, Ireland	00-353-71-916-1201	http://www.irelandnorthwest.ie	hilarydykes@eircom.net

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Ireland West	Ireland West Tourism is the official Regional Tourism Authority for Galway, Mayo and Roscommon. The organisation is the principal contact for all individuals, organisations and authorities involved in tourism at local and regional level.	<ul style="list-style-type: none"> · To achieve the regional targets for tourism growth in line with the national objectives for increased visitor numbers, foreign revenue and new job creation · To carry out activities devolved by Bord Failte in the areas of visitor services, product development and marketing · To organise the tourism industry in the region in order to facilitate and co-ordinate marketing and development activity · To make an efficient input into policy formulation at national level 	Tony Dawson	Tourism Officer	Forster Street, Galway, Ireland	00-353 (91) 537700	http://www.irelandwest.ie	eking@irelandwest.ie
Shannon Development Office	Regional Development company for the Shannon region.	Provides the overall framework for tourism development in the region through the spatial planning and business inventive programmes.	John King	Heritage and Tourism Director	Town Centre, Shannon, Co. Clare, Ireland	00-353-61-710235	www.shannondev.ie	kingj@shannondev.ie

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Cork Kerry Tourism	Cork Kerry Tourism is the official Regional Tourism Authority for Cork City and County and South Kerry in South-West Ireland. The organisation is the principal contact for all individuals, organisations and authorities involved in tourism at local and regional level.	<p>To achieve the regional targets for tourism growth in line with the national objectives for increased visitor numbers, foreign revenue and new job creation.</p> <p>To carry out activities devolved by Fáilte Ireland in the areas of visitor services, product development and marketing.</p> <p>To organise the tourism industry in the region in order to facilitate and co-ordinate marketing and development activity.</p> <p>To make an efficient input into policy formulation at national level.</p>	Maura G. Moynihan	Chief Executive	Áras Fáilte, Grand Parade, Cork City, Ireland	00-353 (21) 425 5100	www.corkkerry.ie	mmoynihn@coorkkerry.ie

Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
East Coast Midlands	East Coast and Midlands Tourism is the Regional Tourism Authority for counties: Kildare, Laois, Longford, Louth, Meath, Offaly, Westmeath and Wicklow.	Its principle role is the marketing, development and servicing of tourism with the trade at both a regional and local level. It provides an advisory service on a wide range of products and services and operates a network of 15 tourist offices, which form part of the national network. It also represents the Irish Tourist Board at a regional and local level.	Norman Black	Chief Executive	Dublin Road, Mullingar, Co. Westmeath, Ireland	00-353 (44) 48 650	http://www.eas.coastmidlandsireland.com/about_us/	NA
ITALY								
Centro Studi Turistici (CST)	Established in 1975 to drive tourism development in the Firenze region. Offers vocational courses and organises seminars in tourism.	Operates a quality label for agri-tourism for example.	Alessandro Tortelli	Scientific Director	Via Piemonte, 7, Firenze 50145, Italy	00-39-055-343-8733	http://www.cstfirenze.it/htdocs/index.htm	info@cstfirenze.it

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Universita Ca'Foscari di Venezia, Ciset (Centro Internazionale Studi Economica Turistica)	Ciset mission is to carry out research and studies on tourism with particular attention being paid to its national and international, regional and local, Italian and foreign economic aspects. Ciset also carries out post-graduate training activities, as the organisation of a Master's Degree in the "Economics and Management of Tourism".	ATLAS website lists following: Description Economics of Tourism, Management of Tourist Enterprises, Destination Marketing and Management, Statistical Forecasts of Tourist Flows and Human Resources Management in Tourist Enterprises.	Mara Manente	Dott.ssa	Villa Mocenigo, Riviera San Pietro 83, I-30030 Oriago (Venesia), Italy	NA	www.unive.it	ciset@unive.it
ACTA - Associazione Cultura Turismo Ambiente	Member of ECOTRANS network. ACTA, Associazione Cultura Turismo Ambiente is an association whose objective is not to make profit but to approach tourism and the environmental problems connected to it in a different and more incisive way.	Acta provides consultancy and training services to local administrators and entrepreneurs for sustainable development of the territory, with particular regard to tourism understood as a key economic factor in the development and integration processes.	Lorenzo Canova	Doctor	Via Scarletti 27, 20124 Milano, Italy	00-39-02-669-80931	www.actanet.it	lorenzo.canova@actanet.it

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Universita Degli Studio di Bologna, Facolta di Economia, D.U. in Economia e Gestione dei Servizi Turistici	The University of Bologna has a tourism competence but its not sure if the tourism department is within the Faculty of Economics.	The University of Bologna offers several Masters courses within the field of tourism, for example tourism statistics.	Roberta Silvagni	Tourism course tutor	Via D.Angherà 22, I-47037 Rimini, Italy	00-39-0541-27003	www.economiarimini.unibo.it	rsilvagni@libero.it
Institute for Service Industry Research (IRAT)	The Italian National Research Council (CNR) is a public organisation of great importance in the field of scientific and technological research and its original institution goes back to year 1923. CNR is defined as a 'national research organisation, with general scientific competence and with scientific research institutes distributed over Italy, which carries out activity of primary interest for the promotion of science and the progress of the country'.	IRAT is the Institute, founded in 1986, whose mission consists in the analysis of service activities by adopting an approach based on business economy, that is peculiar among other research institutes, both national and international. The research areas - Logistics and freight transport; Business services; Tourism and cultural heritage - are of a strategic importance for the competitiveness of the national economy and for the development of Southern Italy.	Dott Alfonso Morvillo	Director	Via Michelangelo Schipa, 115 - 80122 Napoli NA Campania, Italy	00-39-081-2470911	www.irat.cnr.it	a.morvillo@irat.cnr.it
University of Bocconi, Centro di Economia regionale dei trasporti e del turismo (CERTeT)	CERTeT is a multi-departmental institute, cutting across faculties at the University. It was established in 1995.	Wide range of research primarily at the regional level.	Magda Antonioli	Tourism Coordinator	Via Gobbi, 5, 20136 Milan, Italy	00-39-02-5836-5414	www.uni-bocconi.it	magda.antonioli@uni-bocconi.it

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
ITINERA Centro Internazionale di Studi Turistici	Formed to drive tourism development in the Region Emilia Romagna	Offers vocational training and conducts seminars and conferences for the trade.	NA	NA	Via Monterotondo, 4, 47900 Rimini, Italy	00-39-0541-75-38-11	www.itinera.rimini.it/portale/default.asp	itinera@itinera.rimini.it
LATVIA								
Lauku Celotajs (Latvian Rural Tourism Association)	The association was formed in 1993 and its current members are the owners/operators of 250 rest and recreation facilities in the countryside. It co-operates successfully with rural tourism organizations in Finland, Iceland, Germany and Spain (several projects e.g "Green certificate"). Member of European Federation of the Rural Tourism Association "Eurogite".	The Association's goal is a common development of tourism in the Latvian countryside in order to create modern rest and recreation facilities in a natural countryside environment.	Asnate Ziemele	President	Kugu 11, LV-1048, Riga, Latvia	00 371 767 600	www.celotajs.lv	lauku@celotajs.lv
Kurzeme Tourism Association	Regional tourism network/association. Objectives of the association is to coordinate tourism projects in Kurzeme region (Latvia) and seek funding opportunities for tourism projects.	Coordination of tourism projects in Kurzeme region (Latvia) and promotion of regional cooperation between all organisations, enterprises and institutions in the field of tourism.	Artis Gustovskis		Baznicas iela 5, LV 3301 Kuldiga, Latvia	00 371 3322 259	www.kurzeme.lv	kta@kuldiga.lv

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Vidzeme Tourism Association	Tourism associatin/agency in Vidzeme region (Latvia).	Coordination of tourism projects in Vidzeme region (Latvia) and promotion of regional cooperation between all organisations, enterprises and institutions in the field of tourism.	Inese Sirava	Director	Pils laukums 1, LV-4101, Cesis, Latvia	00 371 6511 797	www.vidzeme.ee	inese@vta.apollo.lv
Latgale Tourism Association	Tourism associatin/agency in Latgale region (Latvia).	Coordination of tourism projects in Latgale region (Latvia) and promotion of regional cooperation between all organisations, enterprises and institutions in the field of tourism.			Baznicas 42-11, Ludza, Latvia	00 371 5723922 ????	-	-
Latvian Ecotourism Society	Tourism associatin/agency in Vidzeme region (Latvia).	Promotion of sustainable tourism practices	Andris Junkurs		Kurmajas Prosp. 13, Liepaja, Latvia	00 371 3426 336	www.cs.lpu.lv	ecotour@cs.lpu.lv
Vidzeme University College	Programme in tourism organisation and management.		Peteris Cimdins	Rector			www.va.lv	iveta_druva@va.lv
School of Business Administration "Turiba"			Maija Rozite	Professor			-	maija@turiba.lv

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LITHUANIA							http://www.batabg.org/	
Lithuanian Rural Tourism Association	Non-governmental organisation. One of the members of the Chamber of Agriculture and unites many persons in Lithuania providing services of countryside tourism. Currently the Association unites over 971 members including not only countryside residents providing rural tourism services, but also some agricultural schools and other educational institutions qualifying tourism and countryside tourism organisation experts as well as municipalities of some districts.	Coordinates the activities of the members developing rural tourism in Lithuania; organises workshops, conferences, fairs, exhibitions, to prepare methodical means and information bulletins; improves the qualification of the Association members, organises traineeships within the country and abroad, analyses the demand for rural tourism services within the country and abroad; cooperates with the similar organisations acting within the Republic of Lithuania, foreign countries and internationally			Donelaiciog 2, LT-3000, Kaunas, Lithuania	00 370 37 400 354	www.atostogaskaime.lt	info@countryside.lt
Recreation and Tourism Educologist Association of Lithuania					H Manto 84, Klaipeda, Lithuania	00 370 46 398 567		lrtea@mail.lt
LUXEMBURG			mailto:gert.wodtke@fwt-online.de					
NO ENTRY								

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MALTA								
Malta Environment and Planning Authority (MEPA)	MEPA has overall responsibility for coordination of tourism development and planning on the island of Malta.	Cultural heritage, spatial planning etc.	Alan Vella	Manager	St Francis Ravelin, Floriana, Malta	00 356 2290 0000	www.mepa.org.mt	alan.vella@mepa.org.mt
NETHERLANDS							http://www.tuke.sk/fberg-kpg/	
ANWB	Similar to German ADAC or Danish FDM, ANWB is an organisation for motorists, taking care of their interests. ANWM certifies camping sites, hotels etc. Helps drivers in accidents etc.	Lobbying, looking after members interests though the offering of products and services and influencing governments and organisations in the fields of traffic, tourism and recreation.	Gerard Van Woudeberg has retired; Kees jan van Ginkel was interviewed	International Relations Manager	Wassenaarseweg 220, P.O. Box 220, NL-2509 Bas Gravenhage, Netherlands	00 31 70 314 60 09	www.anwb.nl	-
Department of Leisure Studies, Tilburg University			Greg Richards	NA	Warandelaan 2, Postbus 90153 5000 LE Tilburg, The Netherlands	00 31 13 466 91 11	www.uvt.nl	uvt@uvt.nl
Delft University of Technology - Section for Environmental Product Development			Han Brezet	Professor	Jaffalaan 9, NL-2628 BX Delft, Netherlands	00 31 15 278 2738	www.tudelft.nl	j.c.brezet@io.tudelft.nl

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Erasmus University Rotterdam, Center for Tourism Management			Frank Go	Professor Tourism Management	P.O. Box 1738, 3000 DR Rotterdam, The Netherlands	00-31-10-4081960	-	-
Agricultural University Wageningen, Center for Recreation and Tourism Studies			Adri Dietvorst (retired); Prof. Jaap Lengheek	Professor	Generaal Foulkesweg 13, 6703 BJ Wageningen, The Netherlands	00-31-317-483259	www.wau.nl	jaap.lengkeek@wur.nl
NRIT - Nederlands Research Instituut voor Rekreatie en Tourisme			Dhr. Vermeulen		Paardeweide 5D, NL-4824 EH Breda, The Netherlands	00-32-76-5420600	-	info@nrit.nl
Breda University, NHTV	NHTV Breda University aims to create a distinct profile as an independent international institute of higher education in the city of Breda. NHTV offers ten full-time course programmes, specialising in tourism, hospitality, entertainment and mobility and prepares students for a career in an international context. The current experience economy constitutes the focal point of all course programmes.	NHTV Breda University offers a complete set of programmes and learning paths in the disciplines of entertainment, hospitality, mobility and tourism. The institute aims to be a centre of expertise and excellence in these disciplines.	Maaïke Dukker-'t Hart	Coordinator	P.O. Box 3917, 4800 DX Breda, The Netherlands	00-31 (0)76 530 22 07	www.nhtv.nl	dukker.m@nhtv.nl

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NORWAY								http://www.greentourism.org.uk/
GRIP Centre	GRIP - the Norwegian foundation for Sustainable Consumption and Production - promotes and supports sustainable production and consumption patterns. GRIP bases itself on the realities of the industries to cooperate with private and public organisations in implementing SCP	GRIP develops methods for a more sustainable and eco-efficient travel and tourism industry, field tests these methods in pilotprojects around the country, and distributes handbooks for reducing the environmental load and increasing the profitability of each individual establishment.	Lone Lamark	Manager	Pb. 8900 Youngstorget, N-0028 Oslo, Norway	00 47 22 97 98 40	www.grip.no	lone.lamark@grip.no
Lillehammer University College (LUC), Faculty of Tourism and Applied Social Sciences	Lillehammer University College is a young institution. It is one of the three state universtity colleges in central eastern Norway bordering Lake Mjøsa. Since the start in 1971, its academic activities have been growing steadily, and now offers a wide range of professional and vocationally oriented programmes, plus a selection of traditional	Offers a course in travel and tourism. Destination development is one of the strategic focal points for research and development to be implemented by LUC over the coming years.	Rigmor Lund	Consultant	Box 1004 Skurva, N-2601 Lillehammer, Norway	00-47-61 28 83 94	www.hil.no	rigmor.lund@hil.no

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
	academic university subjects.							
Finnmark University College, Department of Tourism and Hotel Management	The most northerly university college in the world - has a total of 200 students and provides 60 different study options.	The department employs a staff of 9 and offers both 2 and 3 year programmes in tourism upto Masters level. It cooperates with a range of European tourism competence bodies including University of Algarve on a responsible tourism course. It is active in research projects in Arctic Norway, for example tourism development on the islands of Svalbard.	Ola Sletvold	Section Leader	Follums vei 31, 9509 Alta, Norway	00-47-7845-0431	www.hifm.no	ola.sletvold@hifm.no
POLAND								
University of Lodz, Department of Urban Geography and Tourism			Stanislaw Liszewski	NA	Al. Kosciuszki 21, 90-418 Lodz, Poland	00-48-42 635-42-36	http://www.uni.lodz.pl/portal/	miastur@kryisia.uni.lodz.pl
PORTUGAL								
Universidade de Aveiro, Departamento de Gestão Industrial			Dr. Carlos Costa	NA	External Relations Service, Campus Universitário de Santiago, 3810-193 Aveiro, Portugal	00 351 234 370211	www.adm.ua.pt	sre@adm.ua.pt

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Janela Aberta Vintium (formerly INPECO Portugese Institute of Ecology)	INPECO was set up in 1997 after the establishment of Floritec Lda. in the previous year. Floritec was created by a group of residents in the Serra da Monchique wishing to develop commercially viable but sustainable tourism and forestry in this sparsely populated, densely wooded region. Simultaneously, the Fundação Essprit-Icarus based in Lisbon was developing an environmental programme containing complementary strategies in the fields on information technology and environmental education. As a result, INPECO was created as a not-for-profit institute to raise funds for the implementation of the Monchique Bio-Park Network and develop the Foundation's environmental initiatives.	INPECO aims to promote sustainable development in Portugal in the fields of environment, tourism, health, technology and sport. The role of INPECO will be to integrate these fields wherever possible within the perspective of Agenda 21, taking both a local and European framework into account.	Gordon Sillence	Coordinator	Apt. 89 8550 Monchique Portugal	00 351 282 912719	www.inpeco.pt	inpeco@mail.tel.epac.pt

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
APAVT - Associação Portuguesa de Agências de Viagem e Turismo	A APAVT - Associação Portuguesa das Agências de Viagens e Turismo é a única associação desta classe em Portugal e a mais antiga e representativa do turismo nacional, reunindo: Associados Efectivos: Agências de Viagens nacionais; Associados Aliados: outras empresas relacionadas com o sector turístico tais como Agências de Viagens estrangeiras, companhias de aviação, hotéis, restaurantes, rent-a-car, organismos oficiais de turismo, parques de campismo e transportes rodoviários, entre outros.				Rua Duque de Palmela, 2 – 1º 1250 Lisboa	Tel. 213 553 010 Fax 213 145 080	www.apavt.net.pt	apavtgai@apavt.net.pt

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
AHP - Associação dos Hotéis de Portugal					Av. Duque d'Ávila, 75, 1º 1000-139 Lisboa	Tel. 213 570 458 Fax 213 570 485	-	ahp@megamail.pt
Confederação do Turismo Português					Palácio Pancas Palha - Travessa do Recolhimento de Lázaro Leitão, 1 1149-044 LISBOA	Tel. 218 110 930 Fax 218 110 939	-	ctp@mail.teleweb.pt
ANRET - ASSOCIAÇÃO NACIONAL DAS REGIÕES DE TURISMO					Av. 5 de Outubro, 18-20 8001-902 FARO	Tel. 289 800 400 Fax 289 800 489	www.rtalgarve.pt	rtalgarve@rtalgarve.pt

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
ICEP - Investimentos, Comércio e Turismo de Portugal	<p>We are a government agency created in 1949 with administrative and financial autonomy, under the aegis of the Ministry of Economy.</p> <p>Our Role Promoting Portugal's image internationally as a:</p> <ul style="list-style-type: none"> • Tourism destination • Producer of high-quality goods and services <p>Our Goal Meeting the needs of:</p> <ul style="list-style-type: none"> • Portuguese companies and businessmen with interests abroad • Individual tourists and tour operators • Trade and business press 	Promotion, Information, Consulting, Management			Av. 5 de Outubro, 101 1050 - 051 Lisboa	Tel. 217 909 500 Fax 217 950 961	www.portugalsite.pt www.icep.pt	dinf@iccp.pt

Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
ITP - Instituto de Turismo de Portugal	The IFT- Institute for Tourism Funding and Support is a public institute and a distinct legal entity with administrative and financial autonomy and its own assets. The IFT's activity is exercised under the aegis of the Ministry of the Economy.	The Institute for Tourism Funding and Support aims to achieve the following goals: <ul style="list-style-type: none"> • Direct or indirect support for strengthening, modernisation and development of the business structures of the tourism sector; • Promotion of the development of infrastructures and investment in the tourism sector, as part of the construction of a strategic partnership between public policy and the initiatives of private economic agents 	Emanuel Marques dos Santos	Chairman	RUA IVONE SILVA, LOTE 6	Tel. 217 810 000	www.itp.min-economia.pt	correio@itp.min-economia.pt
ESGHT (Escola Superior de Gestão, Hotelaria e Turismo), Universidade do Algarve	ESGHT is part of the Faculty of Economics at the University of the Algarve. The Faculty is mostly involved in research in the areas of Economics and Business Management, namely, in the fields of Tourism, Natural Resources, Planning and Regional Development, Financial and International Economics, Finance, Marketing, Sociology, Management and Law.	Founded in 1988.	Dr. Julio Mendes	Tourism researcher	Campus da Penha, 8000 Faro, Portugal	00 351 28980010 0	http://www.ualg.pt/esght/	jmendes@ualg.pt

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ROMANIA								
National Association of Rural, Ecological and Cultural Tourism (ANTREC)	ANTREC was founded in 1994 and pursues following aims: 1) identification and promotion of rural tourism; 2) organization of professional training through seminars, courses, expert exchange between ANTREC and similar organizations abroad; 3) participation in fairs and exhibitions; 4) coordination of PR and marketing activities.	Promotion and professionalisation of rural tourism	NA	NA	7, Maica Alexandra, sector 1, CP 22-259, Bucharest, Romania	00-40-21-223.70.24	www.antrec.ro	office@antrec.ro

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SLOVAKIA							http://www.bits-int.org/	
Technical University of Kosice, Dept. Of Geotourism	The TU of Košice has eight faculties, around 12 000 full-time undergraduates and 700 post-graduate (doctoral) students. Almost 900 teachers work here, and the same number of research and administrative staff. The TU of Košice caters for a wide range of educational needs not only in the East-Slovakian region, but throughout Slovakia and Central Europe, as it is the only centre of education and research in this area in many specializations.	Tourism education and project implementation and research.	Prof. Gejza M. Timcak	Head of Department	Faculty BERG, TU v Kosiciach, Bozeny Nemcovej 32, 043 84 Kosice, Slovakia	00-421-55-602-2899	www.tuke.sk/fberg-kgp	Gejza.Timcak@tuke.sk

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SLOVENIA								
National Tourism Authority (NTA), International Tourism Institute (ITI)	Founded in 1998 by NTA, ITI develops research methods, implements programmes of tourism statistics, analyses economic and social problems and brings scientific, professional approach of treating problems in tourism into force.	ITI develops education and training programmes in tourism, collects professional literature and statistical data and strengthens international scientific and professional cooperation in tourism.	Janez Sirše	Director	Vošnjakova 5, 1000 Ljubljana, Slovenia	00 386 1 433 94 40	http://www.logisdefrance-sud.com/ www.ntz-nta.si/tourinstitute	janez.sirse@ntz-nta.si
University of Ljubljana, Economics department	With its more than 56,000 undergraduate and post-graduate students, it ranks among the biggest universities in the world scale. A total of 22 faculties, 3 academies of art and 1 university college employ approx. 3500 teaching and research staff, assisted by nearly 900 technical and administrative staff.	Offers the course "Environmental economics in tourism" and cooperates with ITI (see above).	Dr. Tanja Mihalič	Lecturer	Univerza v Ljubljani, Kongresni trg 12, 1000 Ljubljana, Slovenia	00 386 1 241 8500	www.uni-lj.si	tanja.mihalic@uni-lj.si

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SPAIN								
Instituto para la Calidad Turística Española (ICTE)	The Spanish Institute for Quality Tourism (ICTE) was established in 2000 and is a non-profit making association whose founding members are the national business associations of the six subsectors of the tourism industry that have developed quality standards. Prior to the establishment of ICTE, the State Secretariat for Trade and Tourism had designed the Spanish Quality Tourism System (SCTE). The national business associations had interpreted SCTE for their respective sectors, resulting in six separate quality systems, each with its own management body. With the creation of ICTE, the sectors consolidated their efforts into a single intersectoral management body with one overall quality label.	Quality standards for tourism accommodations within key sectors.	NA	NA	General Yagüe, 11, Entrepunta, 28020 Madrid, Spain	00-34-91-417-64-70	www.icte.es	info@icte.es
Adjuntament de Calvia Mallorca	The municipality of Calvia is well known for its work with tourism in relation to its Local Agenda 21 plan.	Sustainable tourism, destination regeneration etc.	NA	NA	Can Vich 29, 07184 Calvia, Mallorca, Spain	00-34-971-13-91-00	www.calvia.es	amoya@calvia.com

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SWEDEN								
International Institute for Industrial Environmental Economics (IIIEE)	IIIEE develops strategic management and policy options to advance sustainable development. As a part of the Lund University, the institute conducts research and supports a M.Sc. programme, a PhD programme and undergraduate courses. The institutes work is both local and international in nature and interacts with both corporate stakeholders and academia. Significant attention is given to the "third task" of universities: outreach and interaction with society at large.	Sustainable tourism is one of the 5 main research areas at IIIEE. The institute is participating in several destination management and cross border cultural heritage development projects.	Mikael Backman	Assoc. Professor	P.O. Box 196, SE-221 00 Lund, Sweden	00 46 46 222 0236	www.iiiee.lu.se	mikael.backman@iiiee.lu.se
ETOUR (European Tourism Research Institute)	ETOUR has three main objectives: to conduct research on tourism-related issues, to analyse statistics on tourism and travel and to convey the results to the tourism industry. The purpose is to increase the knowledge within tourism and travel in order to further the development of the tourism industry. Part of Mid Sweden University (see below).	ETOUR conduct research within 7 programme areas: 1. Production & Organisation, 2. Business initiatives & Innovation, 3. Infrastructure & IT, 4. People and markets, 5. Nature & Natural resources, 6. Culture & Cultural resources, 7. The Environment & Sustainable development.	Bo Svensson	Director	S-831 25 Östersund, Sweden	00 46 63 19 58 00	www.etour.se	bo.svensson@etour.se

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
Mid Sweden University, Department for Social Sciences (SHV), Tourism Science	Provides graduate courses in tourism.	Responsible for coordinating the Arctic University for a sustainable circum polar regional development.	Per-Åke Nilsson	Researcher	S-83125 Östersund, Sweden	00-46-63 16 5375	www.mh.se	per-ake.nilssonmh.se
Dalarna University, Institute of Tourism and Travel Research	Offers tourism programmes at the graduate level.	No information available on research.	Barbro Andersson	Coordinator	S-78110 Borlänge, Sweden	00-46-23-778-000	www.du.se	bad@du.se
Kalmar University, Baltic Business School, Tourism Programme	Offers a variety of courses at Bachelor level and Masters level.	No information available on research.	Annali Andersson	Coordinator	SE-39182 Kalmar, Sweden	00-46-480-497115	www.hik.se	anneli.andersson@hik.se

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SWITZERLAND								
University of Bern, Forschungsinstitut für Freizeit und Tourismus (FIF)	The Research Institute for Leisure and Tourism (FIF) was founded in 1941. It is attached to the faculty of law and economics of the University of Berne and is headed by Dr. Hansruedi Müller since 1989. The director of the Institute is aided by six to eight assistants, and a secretary. In addition to its research the FIF works permanently in conjunction with public authorities, private organizations, enterprises, domestic and foreign universities and with other interested parties.	<p>Instruction: The principles and problems of leisure and tourism are presented as extensively as possible within the framework of lectures and practice work at the University of Berne: the lectures encompass theoretical, political and other particular aspects of leisure and tourism in the economical, ecological and social context.</p> <p>Research: The Institute tries to open the whole system on which tourism is depending: on the basic function of working, living and recreation. The Institute is in close touch with what is going on in actual practice so as to conduct that kind of applied science which is as problem-orientated as possible.</p>	Hansruedi Müller	Professor	Monbijoustrasse 29, CH-3011 Bern, Switzerland	00-41-31-6313711	www.fif.unibe.ch	hmueller@fif.unibe.ch

Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
University of St.Gallen, Institut für Öffentliche Dienstleistungen und Tourismus (IDT-HSG)	Research at HSG is centred around the more than two dozen institutes and research groups. These are integral parts of the University and closely linked with it financially, structurally and especially at the staff level, as the directors of the institutes are professors. On the other hand, the institutes are largely autonomous units run on entrepreneurial lines and are, to a considerable extent, self-supporting. An important element of their financial resources are the fees generated by courses that they offer (based on their research and practical experience), by research carried out for third parties and by other services. The institutes differ widely in their size, structure and goals. Some concentrate on research that is specific to given subjects or business sectors, others concern themselves more with topics of relevance to teaching. Some work in traditional areas of the Economic Sciences, Law and the Social Sciences, others deal with areas that have only recently become prominent, such as information, media and communication management,	Tourism competence is located with the institute for public management and tourism. Projects include research on monitoring the sustainability of Alpine tourism.	Prof. Thomas Bieger	Professor	Dufourstrasse 40a, 9000 St. Gallen, Switzerland	00-41-71-224-25-25	http://www.idt.unisg.ch/org/idt/main.nsf/	thomas.bieger@unifsg.ch

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	or the tensions between ecology and the economy. The institutes provide important input for teaching at the University, and play a significant role in research and in furthering the careers of young academics.							
Valais Tourisme	This is the Tourism Development Agency for the Valais canton in Switzerland, which includes the Matterhorn.	It is of interest because it has developed an ambitious integrated quality management for the region, which includes its own quality label called Valais Excellence which is used in all marketing communication.	Yvan Aymon	Project leader	Rue Pré-Fleuri 6, 1951 Sion, Switzerland	00-41-27-327-35-70	www.valaistou rism.ch	marketing.partne r@valaistou rism.ch
TURKEY								mailto:mtrt@ hungarytouris m.hu
Akdeniz University, School of Tourism and Hotel Administration	The School operates both undergraduate and graduate programmes within tourism.	The ATLAS website states that the school has the following research interests: The Effects of All-Inclusive System to Local People. Tourists and the Entrepreneurs of Tourism. Tourist Profile Researches in Antalya, Small Businesses in Tourism, Cultural Impacts of Tourism, Tourism Education in Turkey,	Ahmet Aktas	Director	Akdeniz Üniversitesi Turizm İşletmeciliği ve Otelcilik Yüksekokulu, 07058 Kampus – Antalya, Turkey	0(242)227 45 51	http://www.akdeniz.edu.tr/turizm/English/index.html	aktas@akdeniz.edu.tr

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		Labor Turnover in Hotel Business, Reengineering in 5-Star Hotels, Manpower Researches in the Hospitality Sector and Communication Within Organizations.						
Balikesir University, School of Tourism and Hotel Management	Balikesir University is a state University. The School of Tourism and Hotel Management was founded in 1975. It has 3 focus areas: Hotel management, Tour Management, and Tourist Guidance. We have 20 full time faculty members, 8 research assistants and 17 employees.	The ATLAS website states that the school has the following research interests: sociology of tourism, tourist satisfaction, resident attitudes, methodologies in tourism, economic impact of tourism, environmental impact of tourism, social impact of tourism, destination marketing, education in tourism, tourism management.	Asli D.A: Tasci	NA	10100 Balikesir, Turkey	NA	http://www.balikesir.edu.tr/	adatasci@yahoo.com
University of Bilkent, School of Applied Technology and Management, Department of Tourism and Hotel Management (THM)	4 year degree programme in tourism and hotel management. Faculty of over 40 academics from a wide range of different countries.	The department is a member of several international networks including ATLAS and EuroCHRIE. It regularly holds conferences etc. In tourism.	NA	NA	Bilkent, 06800 Ankara, Turkey	00-90-312-266 4607	http://www.thm.bilkent.edu.tr/index.html	alemendar@tourism.bilkent.edu.tr

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Dokuz Eylul University, Faculty of Business, Tourism Management Department.	The university was founded in 1982 and is situated in Izmir. The Faculty of Business was founded in 1992, and has 4 departments: International Relations, Economics, Business Administration, and Tourism Management. The Department of Tourism Management enrolls 40 students annually and has average 200 students. Department of Tourism Management signed agreements for cooperation with Savoie University of France, Netherlands Institute of Transport and Tourism (NHTV) with whom student and internship exchanges are going on for about 10 years. As part of Faculty, Department of Tourism Management prepares itself for Socrates student and professor exchanges.	The ATLAS website states that the school has the following research interests: cultural tourism, tourism and its economic impacts, tourism and quality of life, tourism marketing, marketing information systems, tourism information systems.	Zafer Oter	NA	Cumhuriyet Bulvarı No: 144 35210 Alsancak, Izmir, Turkey	00-90(232) 498 50 50-51	http://www.deu.edu.tr/DEUWeb/index.php	zafer.oter@deu.edu.tr

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Country & name	Background description	Area of interest	Contact person	Position	Postal address	Tel.	URL	Email
UNITED KINGDOM								mailto:mtrt@hungarytourism.hu
Tourism and Environment Forum (TEF)	The Tourism & Environment Forum is a partnership of public and private organisations set up to promote sustainable tourism in Scotland. We recognise that the environment is the Scottish tourism industry's main asset and we are working to ensure that both tourism and the environment are well managed.	Sustainable tourism and wildlife tourism	Sandy Dear	Director	Tourism & Environment Forum, Thistle House, Beechwood Park North, Inverness, IV2 3ED, UK	00-44-1463-723-021	www.greentourism.org.uk	sandy.dear@visitscotland.com
National Tourism Best Value Group (NTBVG)	This group consists of some 160 subscribers consisting mainly of tourism officers from England and Wales. The object of the group is to give "self-help" for local authority tourism officers preparing for the Best Value reviews that are a national requirement.	Measuring, monitoring and benchmarking the effectiveness of local authorities in running their tourism services and developing tourism.	Dr. Parves Khan	Senior Research Manager	Southern and South East Tourist Board, 40 Chamberlayne Road, Eastleigh, Hampshire SO50 5JH, UK	00-44-1473-825-613	NA	khanp@btc.org.uk

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University of Wales Institute Cardiff, Welsh School of Hospitality, Tourism and Leisure Management	The institute offers both graduate and post graduate programmes but also combines this with vocational training giving it a unique status. It has a staff of over 50 and a total of 500 enrolled students making it one of the largest tourism institutes in the UK.	The strategic aim behind the Research and Enterprise portfolio is to build upon the School's unique provision in Wales status to assert the School as the lead HEI for developments in Research and Enterprise in Hospitality, Tourism and Leisure in Wales. Consequently many of the academic staff and research students of the School are involved in near market applied research and a team approach to learning and teaching and research and enterprise delivery is adopted. This means that our curricula are kept up to date and are industry relevant and the industry benefits from the knowledge created in UWIC through knowledge transfer.	Dr. Eleri Jones	Director	Colchester Avenue Centre, Colchester Avenue, Cardiff Wales CF3 7XR, United Kingdom	00-44-29-2041-6070	http://www.uwic.ac.uk/shtl/	ejones@uwic.ac.uk
University of Wales, Institute of Rural Studies (IRS)	The institute offers several courses at bachelor level on tourism studies, and also implements its own projects.	Active partner in the implementation of a rural Integrated Quality Management (IQM) project in Mid Wales.	Ray Youell MSc MTS MSA	Head of Tourism Management	Aberystwyth SY23 3AL, United Kingdom	00-44-1970-624471	www.irs.aber.ac.uk	ray@aber.ac.uk

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Sheffield Hallam University, School of Sport and Leisure Management, Centre for Tourism and Cultural Change	The School of Sport and Leisure Management's Centre for Tourism and Cultural Change offers courses, research, consultancy and a range of other services to the tourism industry.	The Centre for Tourism and Cultural Change is responsible for tourism teaching, training, research, publication and consultancy at Sheffield Hallam University. It has nine staff, all active in research and publication. The Centre also draws on the professional expertise of teaching and research staff in related disciplines including leisure management, countryside recreation, arts and hospitality management.	John Swarbrooke	Principal Lecturer	1140 Owen Building, City Campus, Howard Street, Sheffield S1 1WB, UK	00-44-114- 225-3976	http://www.shu.ac.uk/schools/slm/subjectareas/tourism.html	j.swarbrooke@shu.ac.uk
Bournemouth University, The International Centre for Tourism & Hospitality Research (ICTHR)	The centre's staff have a long track record of international project research and consulting.	Offer Master programmes in tourism and hospitality management. Active in field of research.	Chris Hall	Director of Continuing Education	P.O. Box 2816, Poole BH12 5YT, UK	00-44-1202-595-158	http://icthr.bournemouth.ac.uk/ICTHRhtml/index.html	cahall@bournemouth.ac.uk
Scottish Agricultural College (SAC), Institute of Leisure and Amenity Management (ILAM)	Offer a wide range of courses in tourism, rural tourism and leisure.	Specialise in rural tourism development.	I.Frochot	NA	Auchincruive, AYR KA6 5HW, UK	00-44-1292-525-129	www.sac.ac.uk	I.Frochot@au.sac.ac.uk

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Nottingham University Business School, The Christel DeHaan Tourism and Travel Research Institute (TTRI)	The Christel DeHaan Tourism and Travel Research Institute is a specialist research and teaching unit within Nottingham University Business School. The mission of the Institute is to undertake high quality research and engage in research-led teaching in order to contribute to policy formation by business, governments and international organisations Staff within the Institute have extensive research and consultancy experience and particular expertise in relation to economic impact modelling, tourism taxation, economic development and sustainability, tourism marketing and rural tourism. Research projects have been undertaken for a variety of clients and the Institute also offers opportunities for PhD research in tourism.	The MSc in Tourism Management and Marketing is a specialist masters programme designed to equip students with the skills and knowledge needed to develop a career in the management of tourism in both public and private sectors.	Sarah Gerrard	NA	Jubilee Campus, Wollaton Road, Nottingham NG8 1BB, UK	00-44-115 846 6606	www.nottingham.ac.uk/ttri	sarah.gerrard@nottingham.ac.uk

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University of Surrey, School of Management, Centre for eTourism Research	The Centre for eTourism Research (CeTR) was created in October 2001 to bring together the well established expertise of the School of Management in tourism, hospitality, management and marketing with the emerging Information Communication Technologies (ICTs) to create an international, specialised, differentiated and niche research centre on eTourism.	eTourism is perceived in the widest possible sense, which includes eTravel, eTransport, eHospitality, and eCatering/Food. The Centre brings synergies with the MSc in eTourism.	Dr. Dimitri Buhalis	Director	School of Management, University of Surrey, Guildford GU2 7XH, UK	00-44 (0) 1483 686332	http://www.som.surrey.ac.uk/SoM/Research/researchgroupstourism.asp	d.buhalis@surrey.ac.uk
Buckinghamshire Chilterns University College (BCUC), Faculty of Leisure and Tourism, Department of Tourism	The Department of Tourism offers undergraduate and diploma courses of two types. Firstly, it offers vocational programmes meeting the needs of students committed to a career in the management of the travel and tourism industry. A period of industrial placement is required, although the length of this varies depending on the programme. Secondly it offers social science based degree courses.	Implements research in leisure and tourism both at an international and national scale.	John Tribe	Tourism professor and Head of Research	Wellesbourne Campus, Kingshill Road, High Wycombe, Buckinghamshire HP 13 5BB, UK	00-44-1494-605163	http://www.bcuc.ac.uk/main.asp?page=418	John.Tribe@bcuc.ac.uk

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University of Brighton, School of Services Management (SSM)	The School operates both undergraduate and postgraduate programmes within tourism. It has a large international faculty. Many staff are still engaged in a variety of activities including research and consultancy which ensures that students learning remains at the cutting edge of knowledge and industrial development.	SSM operates 3 research units within tourism: The Tourism and Hospitality Research Unit (THRU), The Centre for Tourism Policy Studies (CENTOPS) and the Coastal Tourism Research Unit (CTRU). SSM is active in consultancy and research activities.	Dr. Peter M Burns PhD, MA, MEd, FRGS	Professor of International Tourism and Development	Eastbourne, Darley Road, BN20 7UR, UK	00 44 (0) 1273 643 633	www.brighton.ac.uk	TourismPolitics@brighton.ac.uk
University of Northumbria, Travel Law Centre	The Centre is an integral part of the School of Law at Northumbria University.	The Travel Law Centre was established in 1991 to publish, undertake research and consultancy and promote courses and conferences.	Prof. David Grant	Director	4 North Street East, School of Law, University of Northumbria, Newcastle Upon Tyne, NE1 8ST, UK	00 44 191 233 0099	http://tlc.unn.ac.uk/index.htm	maureen.cooke@unn.ac.uk
Tourism South East (TSE)	Tourism South East promotes tourism and works with businesses in Kent and across the South East to Dorset.	Marketing and promotion and strengthening of tourism. TSE cooperates closely with the South East England Development Agency (SEDA).	Robert Collier	Managing Director	40 Chamberlayne Road, Eastleigh, Hampshire SO50 5JH, UK	00-44-023 8062 5402	http://www.tourismsoutheast.com/	rcollier@tourismse.com

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South West of England Regional Development Agency (SWRDA)	SWRDA's goal is to improve the economy of the South West. This involves giving people the skills they need, encouraging enterprise and improving communications. It also promotes the strengths of the region and helps people to regenerate their communities. All work is guided by a Regional Economic Strategy.	Leisure and tourism is one of the main business sectors that SWRDA work with. They currently play a lead role in tourism development in the UK. Cooperates with South West Tourism the Regional Tourist Board for the south West of England.	NA	NA	Corporate Headquarters, Sterling House, Dix's Field, Exeter, Devon, EX1 1QA, UK	00-44-1392 214 747	http://www.southwestrda.org.uk/contacts.htm	enquiries@southwestrda.org.uk
Advantage West Midlands (AWM)	The Regional Development Agency's (RDA's) role is to help transform the regional economy by connecting need and opportunity to create a better place in which to invest, work, learn, visit and live.	Tourism is one of the priority development areas and AWM has therefore established Tourism West Midlands to cooperate tourism in the region.	NA	NA	3 Priestley Wharf, Holt Street, Aston Science Park, Birmingham B7 4BN, UK	00-44 (0) 121 380 3500	www.advantagewm.co.uk	info@advantagewm.co.uk

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North West Regional Development Agency (NWDA)	The RDA for NW England. The Northwest Development Agency launched the new strategy for tourism in England's Northwest on 19th June 2003. Working with partners, the NWDA aims to position the Northwest as the best tourism destination in Britain, enticing more visitors to the region from both the UK and abroad, and making the region an increasingly important business tourism destination in Europe. A new, streamlined organisational structure will see the NWDA leading a vibrant tourism sector for the region, working alongside five Tourist Boards for each county, and the Regional Tourism Forum. The Northwest Tourism Forum has been created by the NWDA to act as a strategic monitoring body for the Regional Tourism Strategy.	Works with clusters as a means of realising strategic goals and has a tourism cluster.	James Berresford	Head of Tourism	PO BOX 37, Renaissance House, Centre Park, Warrington, Cheshire, WA1 1XB, UK	00-44-1925-644238	www.nwda.co.uk	james.berresford@nwda.co.uk

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East Midlands Development Agency (EMDA)	East Midlands Development Agency (emda) was set up in 1999 as one of 9 Regional Development Agencies in England. Our role is to: Champion the region's economy and its development, Increase business competitiveness, Develop people's skills, Attract new business and creating jobs, Regenerate local communities and Create the right climate for investment	Specialise in rural tourism development.	NA	NA	Apex Court, City Link, Nottingham, NG2 4LA, UK	00-44-115 988 8300	www.emda.org.uk	info@emd.org.uk
One North East (ONE)	One NorthEast is the Regional Development Agency (RDA) covering the North East region of England, comprising Northumberland, Tyne & Wear, County Durham and Tees Valley. It also hosts the region's Euro Info Centre. Tourism cuts across the business development, rural development and economic development issues that ONE works with	Currently organised via a Tourism Cluster but there will be changes to this structure. The region is developing a tourism strategy and will establish a tourism advisory board - North East Tourism Advisory Board, which will be connected to a new Regional Tourism Association. ONE has a Tourism Team to coordinate tourism development issues. The team is active in EU and regional projects, e.g. Interreg IIIc touriSME project.	John Sargent	Tourism Cluster Manager	Stella House, Goldcrest Way, Newburn Riverside, Newcastle Upon Tyne. NE15 8NY, UK	00-44-191-229-6757	www.onenorth-east.co.uk	john.sargent@onenortheast.co.uk

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Leeds Metropolitan University, Tourism, Hospitality and Events School	Leeds Tourism Group (LTG) at Leeds Metropolitan University is a specialist consultancy dedicated to promoting the principles of sustainable tourism throughout the tourism sector.	We offer consultancy and research services in the following areas: • Destinations, • Information technology applications, • Marketing & product development, • Monitoring, evaluation & certification, • Supply chain, • Tourism policy & standards and • Training development & delivery.	Xavier Font	Researcher	Calverly Street, Leeds LS1 3HE, UK	00 44 (0) 113 283 2600, extension 5880	www.lmu.ac.uk	X.Font@leedsmet.ac.uk

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